MHHS PROGRAMME
Industry-led, Elexon facilitated

Programme Steering Group #62
04 November 2026

Version 3.0

MHHS-DEL4688

Document Classification: Public

Agenda

#	Item	Objective	Type	Lead(s)	Time	Page
1	Welcome		-	Chair	10:00-10:05 *5 mins*	1
2	Headline Report and Actions	Approve Headline Report of Previous Meeting and Review Actions	Decision	Chair & Secretariat	10:05-10:10 *5 mins*	3
3	Ofgem Update	Message from Programme Sponsor	Information	Ofgem (Jenny Boothe)	10:10-10:15 *5 mins*	5
4	CR067 Approval	Seek approval to split the current M15 milestone into two separate Tier 1 milestones, M15a and M15b	Decision	Programme (Lewis Hall)	10:15-10:25 *10 mins*	6
5	Programme Status Update	• Critical Path • Update on Programme Workstreams • RAID	Information	Programme (Lewis Hall)	10:25-10:35 *10 mins*	12
6	Helix Programme Closure Update	Overview of Helix Programme Closure	Information	Elexon (Jo Hill)	10:35-10:40 *5 mins*	21
7	Migration Update	Update on Migration Progress	Information	Programme (Nicola Farley)	10:40-10:50 *10 mins*	26
8	1 Year on from the Start of Migration	Reflection on achievements since M11	Information	Programme (Claire Silk)	10:50-10:55 *5 mins*	31
9	M16 Update	Update on M16 Progress	Information	Programme (Justin Andrews)	10:55-11:00 *5 mins*	35
10	Elexon's Progress against IPA's Strategic and Tactical Actions	Update on Progress against IPA's Strategic and Tactical Recommendations	Information	Elexon (Ian Giles)	11:00-11:10 *10 mins*	37
11	Programme Closure Acceptance Criteria	Overview of Programme Closure Acceptance Criteria, Tracker and Reporting	Information	Programme (Lewis Hall)	11:10-11:20 *10 mins*	41
12	IPA Update	Overview of Programme Status and Risks for Key Milestones	Information	IPA	11:20-11:25 *5 mins*	50
13	Delivery Dashboards	Overview of Delivery Dashboard Content	Information	Chair	11:25-11:25 *0 mins*	56
14	Summary and Next Steps	Summarise Actions, Decisions and Look Ahead to Next Meeting	Information	Chair & Secretariat	11:25-11:30 *5 mins*	71
	Appendix					

Headline Report and Actions

DECISION: Approve Headline Report of Previous Meeting and Review Actions

Chair & Secretariat

5 mins

Document Classification: Public

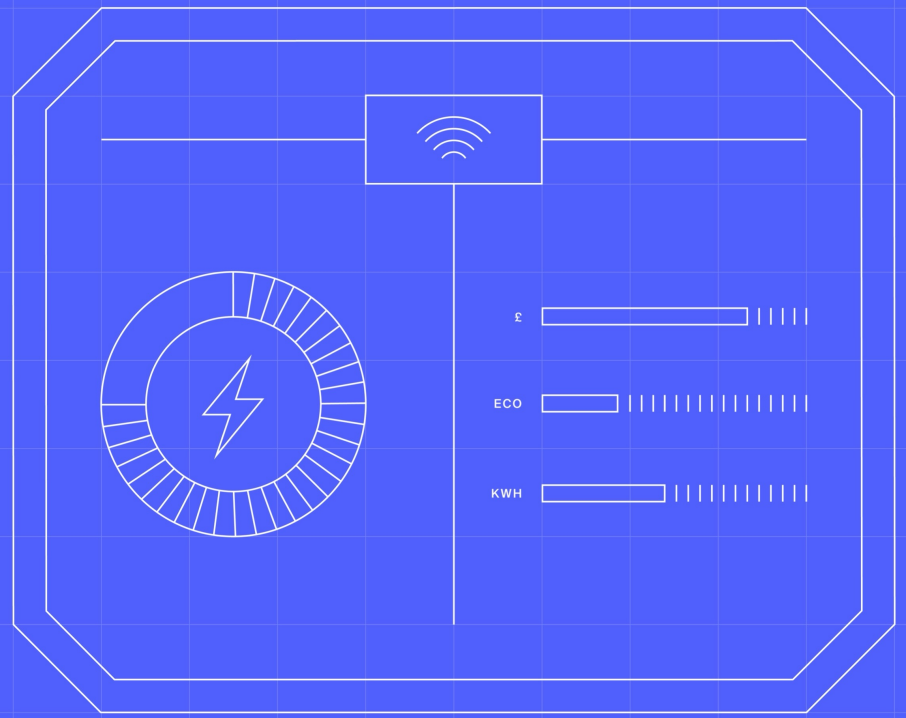
Updated v2.0

Headline Report and Actions

1. Approval of PSG 07 October Headline Report
2. Approval of ePSG 27 October Headline Report
3. Review of actions:

Ref	Action	Owner	Due	Latest Update
PSG58-02	Programme to update Appendix 3 'Detailed Process for M15 Customer Acquisition Ban' of the Migration Foundations document, following discussions with RECCo, and seek MCAG approval by M14.	Programme	28/10/26	**ONGOING:** Redlining completed. Programme to present to MWG in November. Following MWG, the Programme will raise a CR to adjust.
PSG60-01	Programme to report progress and outcomes of targeted engagement red to readiness for the new Settlement Timetable to PSG by 06 January 2027.	Programme (PEC Team)	06/01/27	**ONGOING:** Session with the Small Supplier community led by the Small Supplier Rep scheduled for 30th Oct focusing on M16 readiness.
PSG61-01	Code Bodies to confirm the exact MPAN portfolio size of Nadara Energy Trading Srl.	David Moss	04/11/26	**RECCOMENDED CLOSED:** Nadara Energy account for 15 MPANs.
PSG61-02	Code Bodies to communicate BSC and RECCo Enduring Qualification governance and points of contact.	Code Bodies (David Moss)	04/11/26	**RECCOMENDED CLOSED:** Governance guidance and points of contact were shared via email on 09/10/26.
PSG61-03	Programme to clarify whether the MPRS activation date will be moved to the 09 November 2026 to align with the interim ISD release and communicate the agreed position to industry.	Programme (Stuart Scott)	04/11/26	**RECCOMENDED CLOSED:** the MPRS activation date will be moved to 09 November to align with the interim ISD release.
PSG61-04	Elexon to provide an update on the IPA's tactical and strategic recommendations.	Elexon (Ian Giles)	02/12/26	**RECOMMENDED CLOSED:** See agenda item 10.

Ofgem Update



INFORMATION: Message from Programme Sponsor

Ofgem (Jenny Boothe)

5 mins

Document Classification: Public

CR067 Approval

DECISION: Seek approval to split the current M15 milestone into two separate Tier 1 milestones, M15a and M15b

Programme (Lewis Hall)

10 mins

Document Classification: Public

CR067 Overview

Splitting the M15 Milestone into M15a and M15b

Issue Statement:

- The M15 Milestone is defined as ‘Full Transition Complete’ and its description represents completion of implementation activities and the conclusion of the 18-month migration period.
- P487 and CR065 have both been approved and implemented to incentivise Suppliers to meet the M15 Milestone, by the baselined M15 date of 7-May-2027.

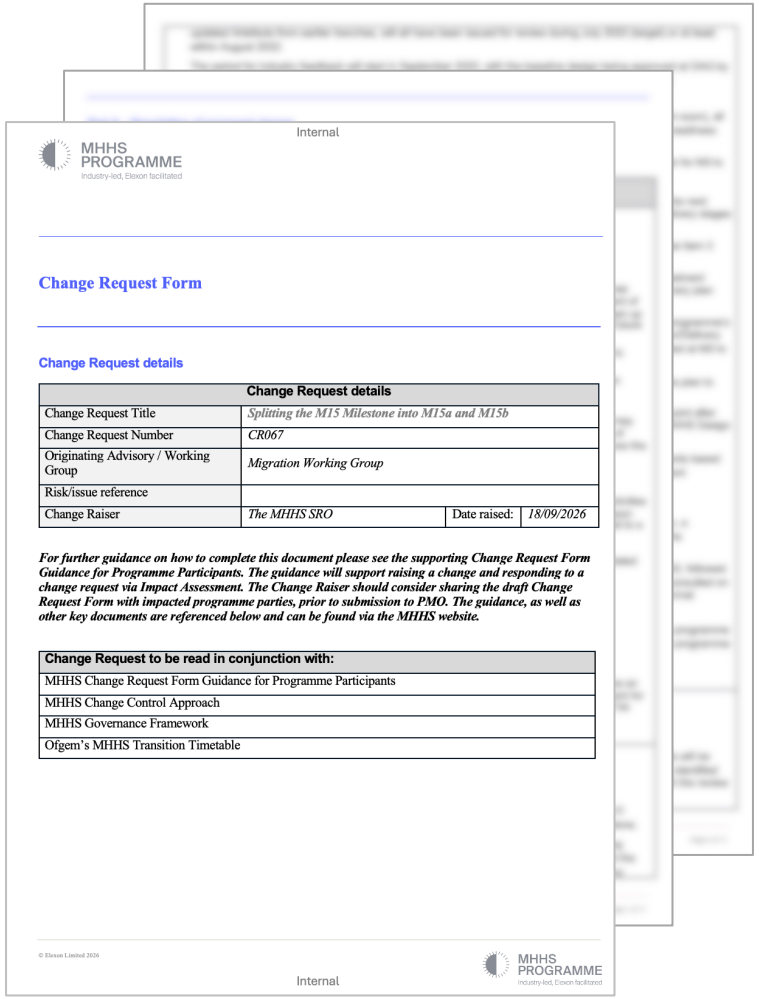
Complication

- The M15 Milestone conflates two distinct outcomes: the end of the 18-month Baseline Migration Period (completion of the MHHS Migration Plan), which triggers a Customer Acquisition Ban for any non-compliant Supplier, and Full Transition Complete, when ALL Suppliers have successfully migrated and 100% of energy is settled under the new MHHS arrangements.
- The current M15 definition and baselined date of M15 on 7-May-2027 assumes both outcomes occur on the same date
- P487 and CR065 make provisions for Suppliers, under set conditions, to migrate after the baselined M15 date via either an SRO exemption or whilst subject to a Customer Acquisition Ban.
- As such, while 'Full Transition Complete’: all Suppliers migrated by M15 remains the intended and planned for outcome, it can no longer be assumed as certain
- Only the happy path (all Suppliers complete migration at M15) is planned for in the Programme Plan; the two identified unhappy paths are not; SRO Exemptions and Customer Acquisition Bans.

To remove this ambiguity, a change is required so the Programme has a clear and robust basis for managing two distinct M15 outcomes: the Supplier-level compliance deadline and the industry-level transition completion point. This must include managing the risk that these two outcomes occur on different dates

Description of Change:

- Split the current M15 milestone into two separate Tier 1 milestones, removing ambiguity between Supplier compliance and industry-wide transition completion.
- Introduces M15a as the Programme and Supplier Compliance Deadline, marking completion of the 18-month migration period and triggering compliance measures where applicable.
- Introduces M15b as Full Transition Complete, representing the point at which all Suppliers have migrated and 100% of energy is settled under MHHS arrangements.
- Retains the existing M15 baseline date of 7 May 2027 while providing a clear governance framework for both the "happy path" and the identified exemption and Customer Acquisition Ban scenarios.



Internal

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Change Request Form

Change Request details

Change Request details			
Change Request Title	*Splitting the M15 Milestone into M15a and M15b*		
Change Request Number	*CR067*		
Originating Advisory / Working Group	*Migration Working Group*		
Risk/issue reference			
Change Raiser	*The MHHS SRO*	Date raised:	*18/09/2026*

For further guidance on how to complete this document please see the supporting Change Request Form Guidance for Programme Participants. The guidance will support raising a change and responding to a change request via Impact Assessment. The Change Raiser should consider sharing the draft Change Request Form with impacted programme parties, prior to submission to PMO. The guidance, as well as other key documents are referenced below and can be found via the MHHS website.

Change Request to be read in conjunction with:
MHHS Change Request Form Guidance for Programme Participants
MHHS Change Control Approach
MHHS Governance Framework
Ofgem’s MHHS Transition Timetable

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Internal

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MHHS-DEL4648 CR067

CR067 – Submitted Impact Assessments

Programme Parties	CR067 Recommendations			
	Agree	Disagree	Abstain	No Reply
Large Supplier	2	0	0	3
Medium Supplier	2	0	0	3
Small Supplier	1	1	0	10
I&C Supplier	3	0	0	52
DNO	4	0	0	2
iDNO	0	0	0	20
*Independent Agent	3	0	0	13
Supplier Agent	0	0	0	6
Software Provider	0	0	0	20
REC Code Manager	1	0	0	0
NESO	1	0	0	0
Consumer	0	0	0	1
Elexon (Helix)	0	0	0	1
Elexon (DIP Manager)	0	0	0	1
DCC	0	0	0	1
SRO / IM & LDP	0	0	0	1
IPA	0	0	0	1
Avanade	0	0	0	1
Other MHHS Participant	0	0	0	1
Totals	**17**	**1**	**0**	**137**

****An Independent Agent, was included in the participant count based on its email confirmation of agreement with CR067, despite not submitting a formal Change Request Form.***

CR067 Impacts – Views on the proposed approach (Page 1)

Programme Parties	Range of respondents' views on benefits and concerns (related to the approach in CR067)
Large Suppliers	+ Supported CR067 as providing greater clarity between Supplier compliance at M15a and industry-wide Full Transition Complete at M15b. + Welcomed retention of the 7 May 2027 baseline date and the associated compliance arrangements.
Medium Suppliers	+ Supported the proposed separation of M15a and M15b. ▪ No material impacts, comments or questions were identified.
Small Suppliers	+ Supported CR067 and reported no direct impact, as no MPANs or migration activity are currently in scope. ▪ One respondent disagreed, considering that splitting M15 while retaining the same baseline date for both milestones does not sufficiently remove the ambiguity between the two outcomes.
I&C	+ Supported separating M15a and M15b as providing a clearer and more administrable distinction between Supplier compliance and Full Transition Complete. + Welcomed retention of the 7 May 2027 baseline date and confirmed that no material adverse impacts had been identified. ▪ Requested clarity on how M15b will be forecast and reported where Suppliers remain subject to an SRO exemption or Customer Acquisition Ban, and whether M16 and the reduced Settlement Timetable remain unchanged. ▪ Requested clear evidence requirements within the M15 Acceptance Criteria and appropriate consideration of unresolved Programme-driven migration defects, process gaps and data-quality issues before Supplier compliance is assessed.
DNO	+ Supported CR067, with minor or no direct impact identified. ▪ One respondent could not assess the resource impact, as this will depend on the number of Suppliers and MPANs remaining to migrate after 7 May 2027.
iDNO	*Did not respond.*
Agents	+ Independent Agents generally supported CR067, with most respondents identifying minor impact. ▪ One Party Agent identified potential medium cost, resource and contractual impacts if legacy services must continue beyond M15a and requested clarity on the duration and management of any extension.
S/W Providers	*Did not respond.*

CR067 Impacts – Views on the proposed approach (Page 2)

Programme Parties	Range of respondents' views on benefits and concerns (related to the approach in CR067)
REC Code Manager	+ Supported splitting M15 into the end of the Migration Window at M15a and Full Transition Complete at M15b, providing clearer obligations and a clearer basis for the application of sanctions. ▪ Confirmed that REC Change I0325 will not be implemented until all MPANs have migrated to MHHS Arrangements at M15b.
NESO	+ NESO supported CR067 and identified no direct organisational impact. ▪ Requested clarification on whether a delay to M15a or M15b could affect M16 and the move to the four-month Settlement Timetable. ▪ Requested confirmation that MPANs remaining on legacy systems can continue to be processed under the reduced Settlement Timetable.
Consumer	*Did not respond*
Elexon	*Did not respond*
SRO / IM & LDP	*Did not respond*
IPA	*Did not respond*
Avanade	*Did not respond*
Other MHHS Participant	*Did not respond*

CR067 Decision

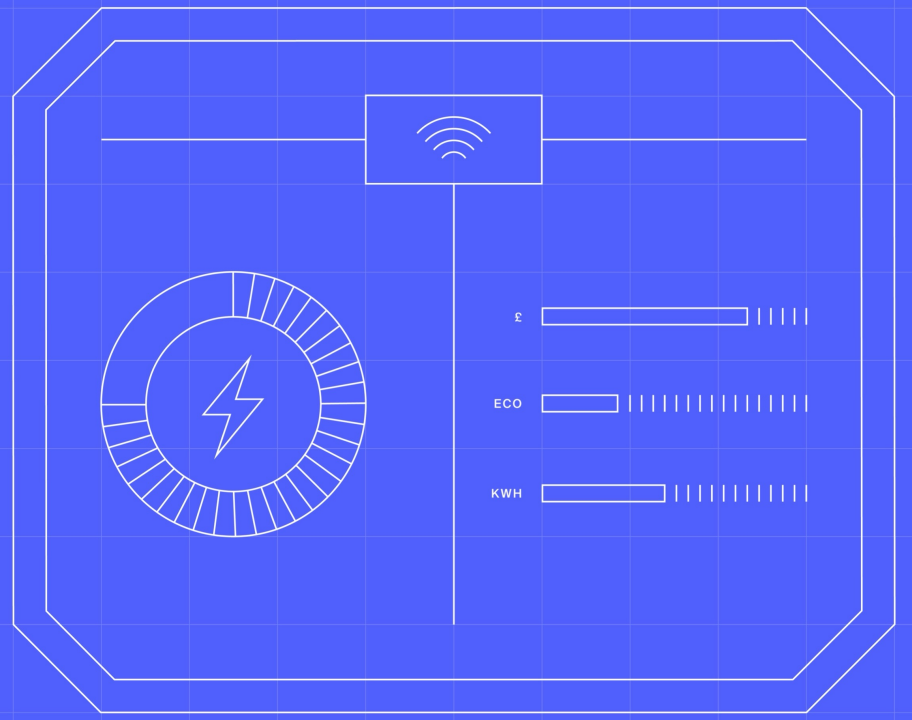
Change Board met on 19th October 2026 and recommended the approval of CR067.

The Change Board made this recommendation on the basis that:

- **17 of the 18 respondents supported CR067, with only one respondent disagreeing.**
- Respondents generally supported the separation of M15a and M15b as providing greater clarity between Supplier compliance and Full Transition Complete while retaining the 7 May 2027 baseline date.
- The issues raised relate principally to implementation and consequential dependencies, including forecasting M15b, continued legacy settlement arrangements, the relationship with M16, the reduced Settlement Timetable, and the appropriate evidencing and application of the M15a Acceptance Criteria.
- These matters should continue to be managed through the relevant Programme governance and implementation activities.

DECISION	SRO to approve CR067 – Splitting the M15 Milestone into M15a and M15b.

Programme Status Update



INFORMATION:
- Critical Path
- Update on Programme Workstreams
- RAID

Programme (Lewis Hall)

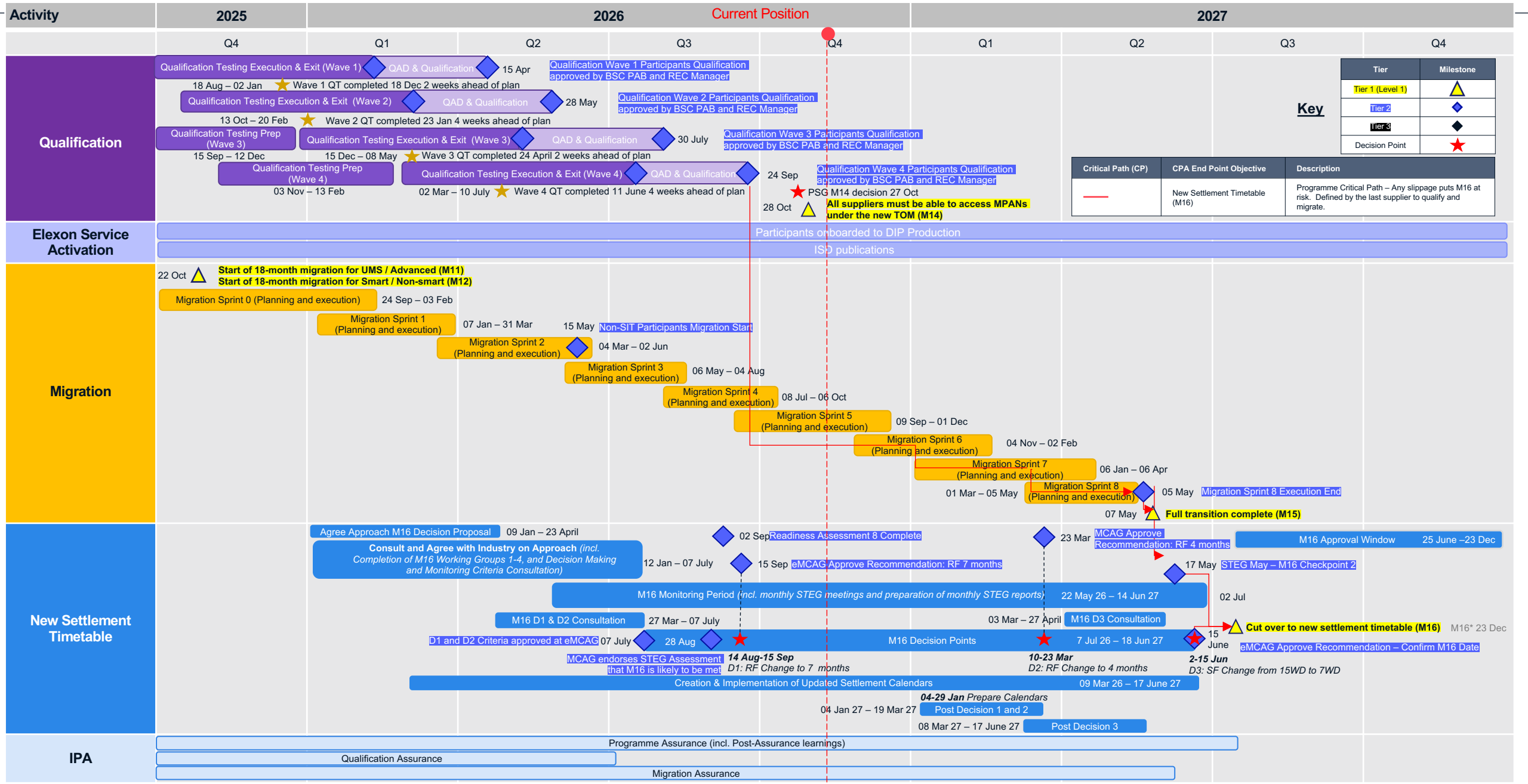
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Document Classification: Public

The POAP has been aligned to Programme Plan v6.61 and has been updated to include further detail.

Baselined MHHS Implementation Timeline – POAP (M11 - M16 Critical Path)

Document Classification: Public



M14 Milestone Approved at ePSG

SRO approved **T1-MI-5000** 'All suppliers must be able to access MPANs under the new TOM (M14)'.

	Criterion	Key evidence required to demonstrate the Criterion has been met	Update and Status
1	**There is confidence that there have been no MHHS Programme, DIP Manager or Code Bodies issues with Qualification that might have affected Suppliers' ability to achieve M14 (notified to Ofgem in advance of M14 as per Annex 4 of the Qualification Approach & Plan)**	• Code Bodies have met their SLAs as outlined in the QA&P • That all PP exemption requests were resolved in a timely manner which did not delay PP's qualification timeframe • Central QTF issues have not critically delayed Qualification Testing	• No MHHS Programme, DIP Manager or Code Bodies issues with Qualification that might have affected Suppliers' ability to achieve M14 were observed.
2	**There is confidence that the process in Annex 4 of the Qualification Approach & Plan can be executed if needed**	• Code Bodies have demonstrated (e.g. through process testing) that the mechanisms are in place to execute Annex 4 actions in line with timings set out (*i.e. if Suppliers are not Qualified in time for ISD Publish 19/10/26, Code Bodies will notify RECCo and RECCo will apply the block in CSS for 28/10/26*)	• Complete – PSG 2 September 2026 agreed that the evidence provided for the Annex 4 testing was sufficient to show this criterion as complete. • BSC Mod P514 'Clarification of timings for lifting M14 sanctions for MHHS' was implemented on 27 August 26. [I276]

3	**There is confidence that there have been no Elexon or DIP Manager issues with Service Activation (Parties DIP Onboarded, EFD set in ISD by 26 October and no ISD publication issues)**	• No ISD or MDD publish issues that can't be supported by fix forward resolution
		• No critical delays to DIP Manager publication of the invite to DIP onboard
			• No Elexon or DIP Manager Service Activation issues
			  • Additional ISD publish 9/10 to accommodate Supplier, as communicated in Elexon Circular EL04833
			  • Last ISD publish on 19/10 Go-live 26/10 had no issues
			  • All participants onboarded to DIP

4	**Decision-making choreography governance in place for M14**	• Defined process is set out and communicated across the Programme • Governance meetings are diarised by MHHS Programme PMO.	• Complete - Approved at QAG 22 April 2026.

The Programme notes that there is one Supplier remaining in Level 4 escalation who is qualifying in the Enduring Qualification process and will not be Qualified by M14.
That Supplier accepts that this has not been due to MHHS Programme, DIP Manager or Code Bodies issues with Qualification therefore this does not impact the M14 decision.
That Supplier will be subject to the sanctions set out in BSC Section C12.12.6 and the (tested) process set out in Annex 4 of the Qualification Approach and Plan will be executed for that Supplier.
Their Qualification will continue to be managed by the Code Bodies as part of the Enduring Qualification process with support from the Programme to continue to mitigate the negligible M15 risk.

Programme Status by Workstream

Workstream RAG definitions		
On Track	Path to Green is viable with measurable management plan in place	Path to Green is not viable without escalation and intervention

Workstream		Last month (Oct)	This month (Nov)	Next Month (Dec)	Commentary on status and path to green
Supplier & Agent Qualification	**Qualification**				• M14 was approved by e-PSG on 27 October and QWG and QAG will be closed down with immediate effect. • There is 1 Supplier outstanding in the Enduring Qualification process with MPANs registered without an approved MPID Intention Plan. The Elexon Enduring Qualification team will continue to manage this Supplier outside the MHHS Programme. That Supplier is aware of BSC sanctions that will apply and will not register any new MPANs until they are MHHS Qualified. The Supplier has 17 MPANs that are planned to be migrated in January 2027 therefore there is negligible risk to M15 from that Supplier. • M14 lessons learned survey is to be sent 4 November and feedback will be reviewed and actioned by the Enduring Qualification teams. • Qualification and Qualification Testing will be removed from this slide for the next PSG in December.
	Qualification Testing				• Wave qualification testing is now complete, which are the Programme milestones for Qualification Testing.
Migration	**Readiness**				• Non-SIT Suppliers continue to commence migration as planned
	Execution				• 75% of MPANs migrated (25m MPANs) • Consistent delivery against Sprint 5 plan • 55 Suppliers are actively migrating and remain compliant with the Migration Framework • Exception volumes remain low and were there have been spikes these are supplier specfic • No LDSO, DCC, or DIP threshold breaches
M16					• M16 Decision Point 1 has been approved by MCAG to reduce RF runs to 7 months, applicable from Settlement Date 1-Oct-26 onwards. • M16 Decision Point 2 on track – further RF reduction to 4 months – monitoring data metrics in line with agreed decision criteria • STEG working on defining on SF decision criteria and M16 acceptance criteria continues • Monitoring M16 RAID, including the Elexon work on BSC Issue 125 (Supplier Charges), Issue 122 (CVA issues) and BSC Mod P520 (NESO Manifest Error) although they are outside Programme scope and control. There are no dependencies on these in the M16 decision criteria to implement the reduced settlement timetable.

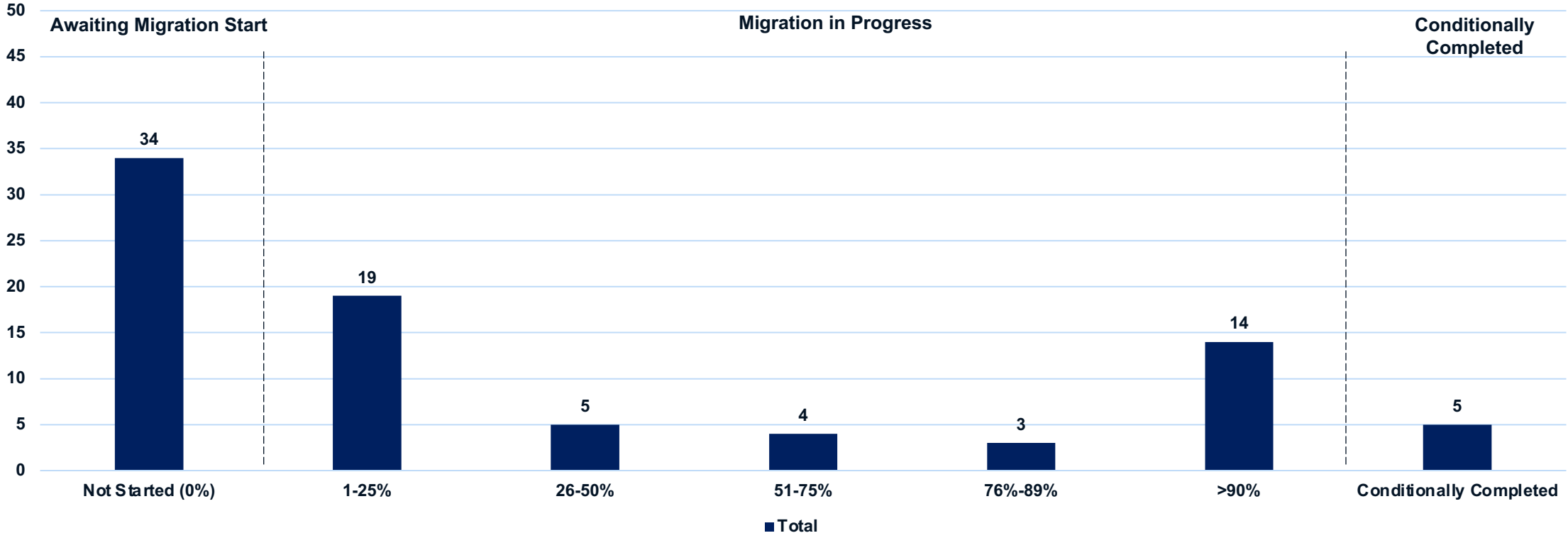
Supplier Progress Towards M15 Compliant State*

Date EES Cut as of 14 October 26

This graph shows the distribution of Suppliers currently progressing through migration, providing visibility of how close Suppliers are to completing their migration portfolios.

- **Not Started: 34 Suppliers** have not yet started the migration of their portfolio.
- **1-25%: 19 Suppliers** have started migration activity and completed initial portfolio migrations.
- **26-50%: 5 Suppliers** have established migration momentum and have migrated up to half of their portfolio.
- **51-75%: 4 Suppliers** are progressing towards the final stages of migration.
- **76-89%: 3 Suppliers** are approaching completion, with only a small proportion of their portfolio remaining.
- **≥90%: 14 Suppliers** have met or exceeded 90%.
- **Conditionally Completed: Suppliers** have conditionally completed. This is an informal status; formal conformation will happen at the completion of M15.

How Far Through Their Migration Portfolio Are Suppliers? **



**This view tracks migration completions against each Supplier's portfolio size at the latest EES cut which is currently received twice a moth. This data is not covering MPANs with X status which also need to be in M15 acceptable state. This is the percentage of Suppliers MPANs traded under T which are currently in an acceptable state. This will include completed change of agent forward migration, change of supplier forward migration, MHHS to MHHS CoS and MHHS new connections.

Strategic Risk Themes affecting the Programme

- ***Note:*** *Only four open issues remain within RAID, all medium-low scoring (score ≤3), with no open Critical or High-rated risks*

Theme	Risk statements	Programme actions	RAID references	RAG / Trend
Central Party Capabilities to Support PP Volumes	• There is risk that Central Parties may not have the capabilities to support peaks in the volume of PPs going through the journey through Qualification to Migration Start, particularly at the end of Migration Pathway 8 and 12 or migration volumes • There is a risk that Service Management operation (not just ITSM, but assurance, market design, settlement etc.) cross-industry cannot support new PPs entering MHHS which is a key dependency for successful Migration	• First risk statement now closed in-line with R1251 following MP12 completion; M14 decision/update to conclude this month. Theme to focus solely on M15 from next month. • Continue monitoring Central Party performance and M15 readiness, including service, reporting and data risks *(R659, R1230, R1248, R1283)*. • Continue post-ELS Service Management reporting through TOG and SMF. • IPA strategic recommendations closed; four tactical actions remain pending final closure evidence.	**Milestone impacted:** M14/M15 **Linked Risk/Issue IDs:** R1175, R1220, R659, R1188, R1230, R1248, R1283	
PPs' ability to hit Programme Timescales	• Some Programme Participants may miss qualification or migration timelines. • Two—one Wave 4 and one Enduring—are under close review for possible M14 non-compliance and sanctions.	• Monitoring, escalation and proactive risk and issue resolution has been successful to the point where M14 has been approved and the Qualification workstream and governance has been closed. • MHHS Programme will continue to monitor the one Supplier not Qualified at M14 to mitigate the negligible risk against M15 and will monitor the execution of PAB approved MPID Intention Plans to ensure that MPANs from unqualified MPIDs transfer to Qualified MPIDs in time for M15. • This strategic risk will be closed on the basis it will be covered by PP's ability to complete Migration post-M14	**Milestone impacted:** M14 /M15 **Linked Risk/Issue IDs:** R1265, R1175, I279	
Programme's ability to approve M14 *(theme closed)*	• There is a risk that there are central issues that affect a Suppliers' ability to hit M14 that therefore require the Programme to consider its options in setting M14 or consider any exceptions to sanctions being applied.	• No central issues or significant risks with Qualification affecting Suppliers' ability to hit M14 • M14 approved at e-PSG on the basis of evidence against the M14 Acceptance Criteria • Strategic risk theme closed.	**Milestone impacted:** M14 **Linked Risk/Issue IDs:** R1277	
PPs' ability to complete Migration	• There is a risk that Programme Participants may not have the ability to execute and complete their Migrations before M15 • Approaching M15, the focus shifts from high-volume pace to managing complexity, to ensure every Supplier completes migration of its full MPAN portfolio in time. More Suppliers migrating daily, including I&C, will make the remaining migrations more nuanced, slower to close-out and changes the risk position	• Proactive monitoring & escalation via MCC, with proactive dependency management. Suppliers migrating to plan; RAG Green and stable • Strong migration progress continues, with 43 Suppliers actively migrating and completions within tolerance (-3.85% against the original M11 baseline). • Problematic MPANs reduced from initial ~257k to ~50k. Overall progress is positive, with total volumes reducing steadily. The current risk position for resolution prior to M15 is low risk. Exclusions List reviewed at each MWG; owners, target dates and remediation plans in progress	**Milestone impacted:** M15 *(note: CR067 proposed)* **Linked Risk/Issue IDs:** R828, R1202, R1304, I277	
Programme's ability to approve M16	• There is a risk that the conditions for a successful M16 decision are not met in time, due to dependencies on approval of the M16 Acceptance Criteria, progress against the Full Migration Complete criteria, MHHS operational stability, and Settlement Monitoring data giving insufficient confidence to reduce settlement timescales • Risk of delays resolving BSC Issue 122 may draw CVA issues affecting SF runs into the M16 decision, although they are outside programme scope and control. The current programme position is no dependency on the M16 decision to implement the reduced settlement timetable.	• RF Decision Criteria approved; Decision Point 1 approved to reduce RF to 7 months from Settlement Date 1-Oct-26 onwards, monitoring in-progress ahead of Decision Point 2 in March. • Focus has now shifted to discussing and finalising *Decision point 3 - SF Decision Criteria* and wider *M16 Acceptance Criteria* • Regular review and assessment of the M16 RAID landscape and discussions through STEG	**Milestone impacted:** M16 **Linked Risk/Issue IDs:** I278, I280 R1294, R1305, R1311	
Regulatory/external change	• There are several industry Code changes required to complete or de-risk migration and there is a risk that these are not implemented when needed • There is a risk that BSC and DIP Manager industry changes targeted for implementation before M15 have a greater impact than anticipated for PPs, creating additional development and test work, distracting them from Migration activities and jeopardising M15 readiness and delivery	• Migration workstream reporting change items as dependencies at MCAG • Monitoring November 2026 implementation of CP1628 / CP1632 to resolve items on the Programme's Migration Exclusion List - confirmed as on track by LDSOs and Code Bodies at August PSG. CP1632 requires a Solution Workshop, scheduled for 7 October, and is still awaiting a published guidance note to support its use form Nov onwards for MS/DS agents. • New risk R1307: Design Authority to increase change horizon scanning and monitoring (via Code Body bilaterals, Expert Group, Working Groups and consultation responses) to mitigate the risk of non-essential change before M15 impacting Migration progress • DIP DCR0024: Short lead time from approval to implementation led to Industry challenge (DCAB, TOG escalation) and a decision workshop on 22/10. Risk of deferral from the November release	**Milestone impacted:** M15 **Linked Risk/Issue IDs:** R1252, R1226, R1307	

Strategic Risk Themes affecting the Programme *(Post M14 view)*

- ***Note:*** *Only four open issues remain within RAID, all medium-low scoring (score ≤3), with no open Critical or High-rated risks*

Theme	Risk statements	Programme actions	RAID references	RAG / Trend

Programme's ability to approve M15	• Central Party capability to support M15
	  • There is a risk that Central Parties and central services may not have the capability or capacity to support Migration through to M15.
	  • There is a risk that central service, reporting or data issues reduce the Programme's ability to monitor Migration progress and confirm successful achievement of M15.
	  • There is a risk that Service Management operation cannot support volumes of cases and incidents during Migration
		• Programme actions to be confirmed for next reporting cycle
		• ***Note: We will re-assess these risk themes should CR067 be approved***
			Milestone impacted: M15 *(note: CR067 proposed)*
			Linked Risk/Issue IDs: R659, R1230, R1248, R1283
				

PPs' ability to complete Migration (M15)	• There is a risk that Programme Participants may not have the ability to execute and complete their Migrations before M15 • Approaching M15, the focus shifts from high-volume pace to managing complexity, to ensure every Supplier completes migration of its full MPAN portfolio in time. More Suppliers migrating daily, including I&C, will make the remaining migrations more nuanced, slower to close-out and changes the risk position	• Programme actions to be confirmed for next reporting cycle • ***Note: We will re-assess these risk themes should CR067 be approved***	**Milestone impacted:** M15 *(note: CR067 proposed)* **Linked Risk/Issue IDs:** R828, R1202, R1304, I277	
Programme's ability to approve M16	• There is a risk that the conditions for a successful M16 decision are not met in time, due to dependencies on approval of the M16 Acceptance Criteria, progress against the Full Migration Complete criteria, MHHS operational stability, and Settlement Monitoring data giving insufficient confidence to reduce settlement timescales	• Programme actions to be confirmed for next reporting cycle	**Milestone impacted:** M16 **Linked Risk/Issue IDs:** R1294, R1305, I278	
Regulatory/external change	• There are several industry Code changes required to complete or de-risk migration and there is a risk that these are not implemented when needed • There is a risk that BSC and DIP Manager industry changes targeted for implementation before M15 have a greater impact than anticipated for PPs, creating additional development and test work, distracting them from Migration activities and jeopardising M15 readiness and delivery	• Programme actions to be confirmed for next reporting cycle	**Milestone impacted:** M15 & M16 **Linked Risk/Issue IDs:** R1252, R1226, R1307	

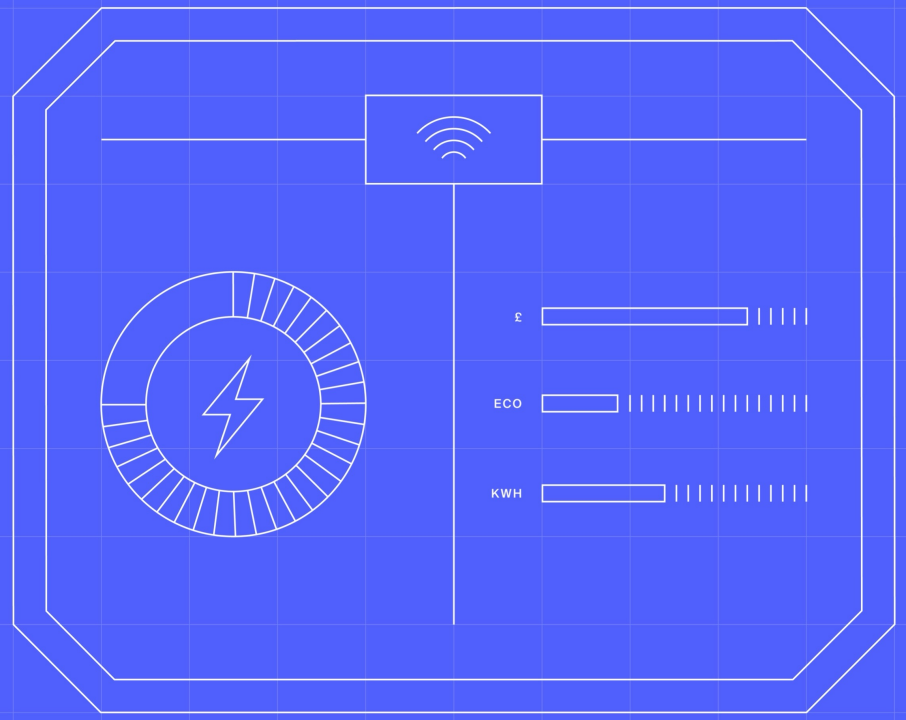
Risk Assessment – M15

M15 Umbrella	Risk ID	Risk	Mitigation Plan	Latest Updates	Previous Score	Current Score	Risk Status
Migration Execution	R1275	There is a risk that some participants Migration Plans show planned volume up to the last week of the migration window, which means that there is little or no time available to manage exceptions before M15	1) Programme to socialise risk via MWG for discussion to develop potential mitigation. Following working group, the programme will assess industry discussion and begin to develop mitigation plan. Once mitigation plan is drafted, the programme will report this back to the working group for consideration of implementing the proposed mitigating actions 2) Supplier Migration Plans need to recognise this and demonstrate consideration of this risk and manage the risk accordingly	• Twelve suppliers continue to have migration volumes in the penultimate week and seven suppliers in the final week. MCC is engaging directly with affected suppliers ahead of the SP5 planning cycle to reduce late-stage migration activity. Of the suppliers with volumes in the penultimate week, two have volumes in the thousands, with the remainder in the hundreds. Volumes in the final week remain in the hundreds for all suppliers. • SP5 planning has ~35k planned in the last 2 weeks. Some of this volume is MPANs that Suppliers expect to lose in the incoming contract round, so they will not need to migrate. MCC has raised with Suppliers to address in SP6 planning. MCC also looking into the possibility of making the last 2 weeks non-migration days for planning purposes. • Programme progressing changes to the migration framework / sprint dates to support keeping the last 2 weeks for exception and mop up. This will be part of the contents of CR068 which will go out for industry consultation.	16	16	Open
Migration Execution	R1290	There is a risk that weak or absent supplier exception management processes could allow migration exceptions to accumulate, delaying resolution into later migration sprints and putting M15 migration completion for the supplier at risk	1) MCC to raise awareness of this issue with all migration Suppliers on a regular basis 2) MCC to monitor missing PUB-036 messages via internal reporting and, where volumes are considered greater than BAU, notify relevant Suppliers / share common themes & trends with industry 3) Suppliers to actively monitor and resolve IF-045 messages received for Event Codes [NoMSAppointed] or [NoDSAppointed]	• As per last update, continuing to monitor, risk to be reviewed at the end of sprint 3 (04/08). • Current exception rates remain below 1% threshold. MCC will continue to monitor as new suppliers join migration. • MCC continues to engage with suppliers who have higher exceptions or spikes and are continuing to encourage missing agents being appointed as soon as possible. • As per last update, MCC highlighting to suppliers where they have spikes in exceptions and half migrated MPANs for the suppliers to address. Score remains, continuing to monitor.	15	15	Open
Migration Execution	R1202	There is a risk that delays in closing out the items recorded on the "Migration Exclusions List" , by the relevant owners and in line with the defined remedial actions dates will extend the migration timeline and potentially have an adverse impact on achieving the M15 milestone	1) Monitor Supplier progress in resolving Migration Exclusions List MPANs through regular reporting cycles, including review of remaining volumes and forecast completion dates, to ensure sufficient progress towards M15 is maintained 2) Track delivery of approved industry changes required to support closure of exclusion categories and assess any impacts from changes not due for implementation until Nov 26 3) Analyse Supplier forecasts, PPIR outputs and emerging trends in “troublesome MPAN” volumes, escalating material delays or systemic issues through governance forums to agree mitigating actions and protect migration timelines	• Migration Exclusion List volumes have reduced by approximately 5k MPANs since July, with c.21k MPANs remaining across the outstanding exclusion categories. This demonstrates continued progress in addressing migration exclusions; however, timely closure of remaining remediation activities remains critical to avoid potential impacts to migration timelines and delivery of the M15 milestone. • Volume of MPANs continues to go down. Programme looking to produce guidance to be shared at next MWG on options where a site visit is needed to resolve and Suppliers are unable to attend site. • For the first time, volumes across all categories are below the March PPIR baseline. From November, there will be no exclusion categories as the industry change will have been implemented, enabling Suppliers to progress remediation activities across all MPANs. Positive progress continues, with 9 November a key review point following implementation of CP1628. The risk will be reviewed on 13 November to confirm the change has been successful and determine whether the risk score can be reduced.	15	15	Open
Migration Execution	R1307	There is a risk that industry change delivered through the BSC, REC and/or DIP Manager and scheduled for implementation before M15 may affect Programme Participants (PPs) more than expected. This could create extra development and testing work, divert PPs’ attention from Migration activities, and put their M15 readiness and delivery at risk.	1) Increased monitoring and review of industry change: The Programme Design Authority (DA) will increase its monitoring of industry change and actively review all proposed changes, identifying any impacts that could affect the Programme or Programme Participants’ ability to meet their M15 obligations. 2) Early engagement with Code and DIP change teams: The DA will liaise with the BSC, REC and DIP Manager Change teams to obtain an early view of proposed changes and their associated implementation dates, particularly where these are assessed as increasing the risk to M15 achievement.	• Programme has been in contact with BSC Change team and has established a programme position that programme Design Authority will respond. Continuing to actively monitor and challenge any change that looks to have an impact on Migration stability	11	11	Open
Migration Execution	R1195	There is a risk that there may be some troublesome MPANs that the Programme deem as migratable that PPs do not agree with. Currently it is unknown how many MPANs may be affected.	1) Maintain migration exclusion and remediation lists. 2) Continue MWG triage of new issues and assessment of troublesome MPANs. 3) Maintain Supplier PPIR tracking of troublesome MPANs and associated resolution plans. 4) Implement and utilise the CR65 exemption process to provide a formal route for Participants to request migration exemptions for specific MPANs, with Programme review and determination of eligibility.	• Mitigation plan updated to include fourth mitigation action relating to implementation of the CR65 exemption process. Mitigation added to reflect the agreed mechanism through which Participants can request exemptions for specific MPANs where there is disagreement on migratability, helping to manage and resolve potential migration disputes. Continuing to monitor risk • To date, Suppliers are still yet to identify any additional challenges that are not already documented with active mitigation in place for.	11	11	Open
MHHS TOM Performance	R1220	There is a risk that the Service Delivery function, including Service Management, Performance Assurance, Market Design, OSMs, is unable to scale or operate at sufficient maturity to manage the increased volume and complexity of issues during peak migration periods impacting achievement of M15	1) Elexon to ensure resourcing in place to support additional participants as they begin migration and ensure knowledge base is kept up to date through early weeks of migration and applying any lessons learnt 2) Monitor and review risk during peak periods (E.g., Sprint 4) in case it materialises	• Non-SIT suppliers have now started Migration activity; this is the period where the risk is expected to materialise. Continuing to review over the next 8 weeks, score remains. Reviewing at the end of Sprint 3. • Probability reduced to 2, and score reduced to 11 following end of sprint 3 and RA8 responses. • Continuing to monitor through sprint 4. No change in score. • In-line with the end of Migration Sprint 4, migration progress remains strong, with just under 73% of MPANs having a migration initiated. No impact to-date impacting migration progress. With less than 27% MPANs left to migrate, the impact of this risk is now reduced, impact reduced from 4 to 2 on this basis. Continuing to monitor.	11	7	Open

Risk Assessment – M16

Risk ID	Risk Description	Mitigation Plan	Latest Updates	Previous Score	Current Score	Risk Status
R1294	There is a risk that concerns about CVA Settlements' capability to handle the shorter settlement timetable, which are in discussion at the Elexon BSC Issues Group 122, will not be resolved in time for the Programme's decision to reduce the settlement timetable for SF runs.	1) Monitor progress of the Elexon BSC Issue Group that will be established to raise and resolve any CVA issues that related to implementing the reduced settlement timetable as part of M16	• BSC Issue 122 (Ensuring CVA Arrangements are Ready for M16 Settlement) has now been raised to cover this risk. First meeting expected to be in early September, programme team will have representatives on this discussion. • First Working Group held 04/09. Next Working Group scheduled for 13 November. Updates expected following	10	10	Score remains at 10, continuing to monitor WG progress
R1311 ***(New)***	There is a risk that any delays to Decision Point 3 (SF timetable reduction) may have an impact on the achievement of the M16 Milestone.	1) Develop and maintain a clear critical path for Decision Point 3 and associated approval activities 2) Use STEG working groups to progress the decision-making framework and reduce delay risk 3) Ensure visibility and transparency of Decision Point 3 dependencies and readiness criteria across industry 4) Monitor alignment of Decision Point 3 timelines with M16 milestone requirements and escalate emerging risks through programme governance	• Risk raised following approval of Decision Point 1 and the reduction of residual risk on R1241 to Decision Point 2 only. Risk established to monitor the potential impact of any delays to Decision Point 3 relating to the SF timetable reduction decision. Monitoring approach and governance arrangements to be confirmed through STEG and programme governance forums. • STEG meetings in October and November, we will discuss this and agree decision point 3 criteria.	-	10	New risk opened, continuing to monitor in-line with STEG meetings
R1305 ***(New)***	There is a risk that slower than planned Migration progress may adversely affect the M16 cutover date. If 'Full Transition Complete' is not achieved by the Milestone M15 baseline date (7-May-27), for example where SRO exemptions are agreed or Customer Acquisition Bans are enforced, this may have some bearing on the timing of the decision to shorten the settlement timetable at Milestone M16	1) Further consideration and analysis are required to develop a mitigation plan for this 'unhappy path' scenario, should it occur 2) The Programme needs a defined and approved Risk Mitigation approach for this 'unhappy path' scenario — i.e., what happens if MHHS Full Transition is not complete by the baselined M15 date?	• Risk raised and under discussion at STEG to support an agreed Risk Mitigation approach. • The Programme has asked industry to confirm viability and any impact on legacy settlements; initial views indicate no impacts. Elexon has also been asked for its view and an impact statement on running legacy systems and processes on a shortened timetable if non-migrated MPANs remain, including whether this is viable and what the risks to legacy settlements would be.	-	9	New risk opened, continuing to monitor in-line with STEG meetings
R1194	There is a risk that the information or data required to support the decision to move to the new settlement timetable is unavailable	1) STEG to review all data associated with the defined monitoring approach prior to M16 decisions 2) STEG to continue monitoring the current settlement conditions in case any changes arise before the final RF decisions are made 3) If any additional monitoring is identified as being required, the necessary data must also be available for the relevant criteria. Ensure reporting and decision-support data is available	• Settlement and Migration data is available to support current proposed reporting. Noting additional reporting items may be requested over time which are less easily available. • The risk remains open. The agreed approach is in place, and data is available to support monitoring through to DP1. However, the risk should remain open for continued monitoring in case any changes arise before the final RF decisions are made. • If any additional monitoring is required, the necessary data must also be available for the relevant criteria. No change to the risk score. Risk moved to monitor.	8	8	Risk score remains, risk although low, kept open for continued monitoring
R1314 ***(New)***	There is a risk that participants may seek further assurance on the robustness and resilience of settlement systems and processes, and how this relates to the M16 decision-making process, particularly in light of the recent number of Elexon Circulars issued.	1) Elexon to provide Programme Participants with regular, open and up-to-date position statements on the robustness and resilience of settlement systems and processes, giving greater transparency over any outstanding issues and the remediation required, and stating whether any of them present a concern for achieving the M16 milestone	• Programme has requested an update from Elexon which will be shared at the next STEG meeting.	-	7	New risk opened, continuing to monitor
R1293	There is a risk that M16 monitoring may identify an issue that needs to be reflected in the M16 decision-making criteria, requiring a change to the agreed monitoring framework so it can inform the final M16 decision on shortening the settlement timetable for RF runs	1) Suppliers to ensure they have robust expectation management process and monitoring 2) Suppliers to ensure they are using PUB45 to support identifying MPANs with missing agents' appointments 3) Suppliers to prioritising resolving aged half migrated MPANs where possible	• STEG on 02/09 supported a recommendation that Decision Point 1 has been met. MCAG is invited to approve this on 15/09. Probability reduced to 1 on this basis, given programme confidence ahead of Decision Point 1. Risk is now seen as low that these decision points may change for DP2 and DP3. Continuing to monitor. • MCAG and PSG approved decision point 1 for implementation April 2027. Continuing to monitor against Decision points' 2 and 3.	7	7	Risk score remains, continuing to monitor against DP2 and DP3
R1241	There is a risk that any delays to Decision Point 2 (RF Reduction from 7 months to 4) may have an impact on the achievement of the M16 Milestone.	1) Develop and maintain clear critical path for Decision Point 1 and Decision Point 2 2) Use STEG working groups to progress decision-making framework and reduce delay risk 3) Ensure visibility and transparency of decision dependencies across industry 4) Monitor alignment of decision timelines with M16 milestone requirements	• Risk remains, but proximity reduced from 2 to 1. Monitor based on agreed monitoring approach. Recognise M16* option in the plan to act as potential mitigation for this issue (if required). • STEG on 02/09 supported a recommendation that Decision Point 1 has been met. MCAG is invited to approve this on 15/09. Continuing to monitor up to Decision Point 2. • MCAG approved that Decision Point 1 had been met. Residual risk now relates to Decision Point 2 only, with monitoring continuing in line with the agreed approach.	7	7	Risk score remains low. Continuing to monitor up to DP2

Helix Programme Closure Update



INFORMATION: Overview of Helix Programme Closure

Elexon (Jo Hill)

5 mins

Document Classification: Public

Key call outs

- Waves 1-4 Qualification completed.
- Majority of DIP onboarding for Migration Pathways 1-12 completed. Exceptions have agreed onboarding dates in November/January.
- On track for Helix closure approval on 27th October – all Elexon / Helix Programme criteria met.
- **Business-as-usual points of contact for DIP, Enduring Qualification and the OSM team along with details of customer communication channels have been included in this final Helix Programme update.**

RAG Status

Programme Impacting Deliverables	Original Date	Fcast / RAG
DIP IPA Strategic Recommendations delivered.	31/08/26	C
M14 Readiness Criteria met	27/10/26	C
Helix closedown complete	27/10/26	C

DIP Support

The DIP Manager website contains key information so please consult this first before raising a support ticket : https://www.elexon.co.uk/data-integration-platform

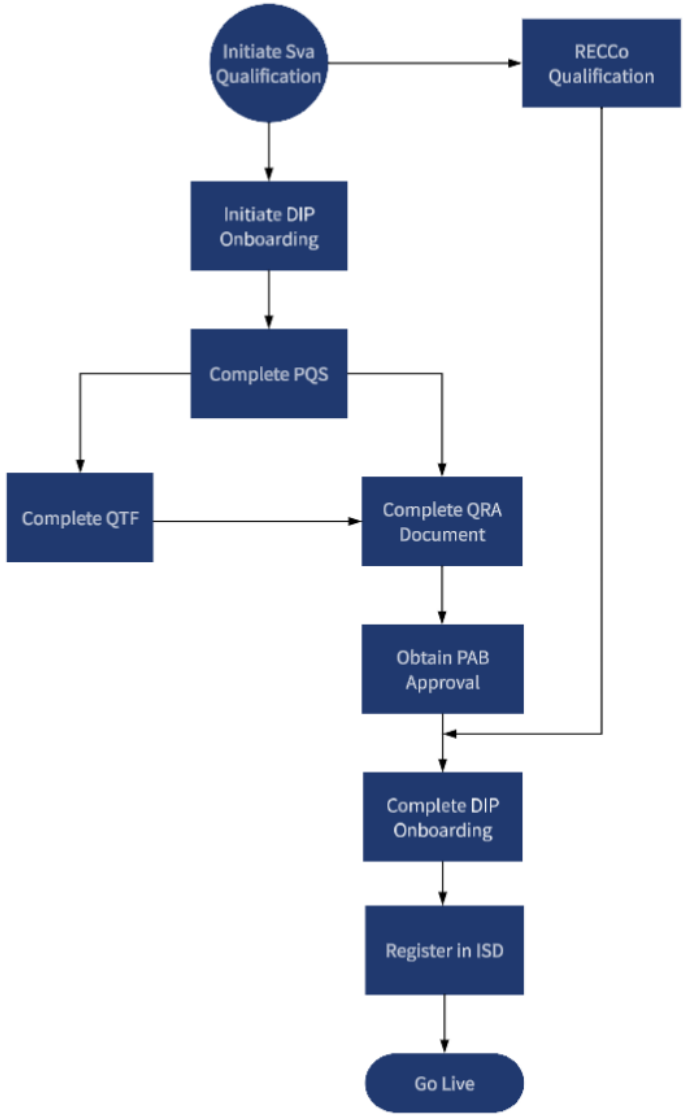
Useful pages:

- Onboarding to the Data Integration Platform (DIP) - DIP
- Changes & Releases - DIP
- Rules and governance - DIP
- DIP training & guidance - DIP

Please raise a ticket within Elexon Service Desk : https://support.elexon.co.uk/csm and use the "Data Integration Platform" category when raising the ticket to support timely routing and resolution.

Key Areas for tickets:

- Reporting an issue with the DIP (APIs, messaging, portal)
- Requesting support in onboarding or connectivity
- User administration support



- You can view further guidance on the qualification process in the Market Entry: Supplier Volume Allocation Guidance note, available on the Elexon website
- For more information on the Enduring Qualification process, please visit the SVA Qualification page of the Elexon website
- If you have any questions on BSC Enduring Qualification, please email qualification@Elexon.co.uk

TOG Forum

The TOG provides a forum for participants to engage with Elexon, other Code bodies and other participants on the operational delivery of MHHS. The group meets to share information and collaborate to resolve common operational problems. The primary focus is on recent and live topics that impact participants operation within the MHHS Target Operating Model. The TOG meetings will continue to be held weekly on a Friday until M16.

OSM Support

The Elexon OSM team support Suppliers, Data Collectors, VLPs, VTPs, Generators, Interconnectors and CVA MOAs.

If you fall into those categories of Market Participants, you should be assigned an OSM and be provided with direct contact details. Your OSM will set up regular check-ins and act as your ‘single point of contact’ when needed.

If you fall into one of the above categories but don’t yet have an assigned OSM, you can raise an enquiry using the OSM team’s general mailbox: OSMmanagement@elexon.co.uk

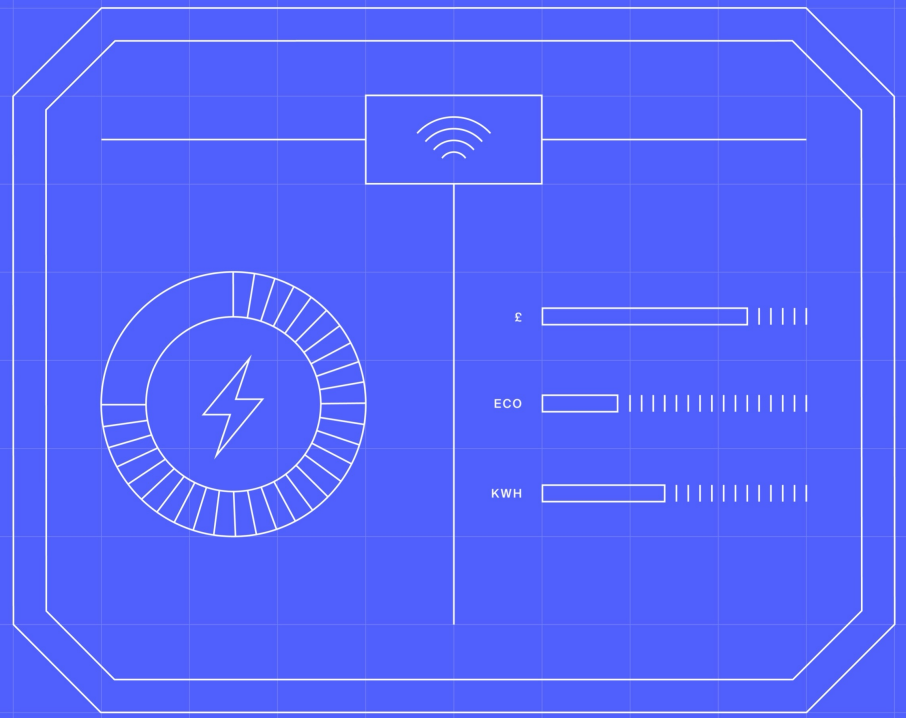
Elexon Customer Communications

Report Date: 23/10/26

Core capability provider
Helix

Communication	Content	Method	Frequency	Sign up here	Responsible
Elexon Website	News, information and useful links	Website	Available 24/7	Visit: www.elexon.co.uk	*Elexon Communications Team*
Newsletters	Newscast: information on industry and BSC activities	Email	Weekly	www.elexon.co.uk/news-insights/subscribe-to-our-newsletter-and-circulars/	*Elexon Communications Team*
Industry Circulars	Communicates key information about the BSC or other operational activities. Opt-in to subject focus Circulars including DIP and MHHS.	Email	Ad Hoc	www.elexon.co.uk/news-insights/subscribe-to-our-newsletter-and-circulars/	*Elexon Service Owner Team*
Industry Circular Archive	All previously published Industry Circulars	Elexon Support Portal	Available 24/7	Visit: Elexon Support Homepage - Elexon Support	*Elexon Communications Team*
Major Incident Email	Issued when major incident impacts MHHS service. Updates during incident and summary Post Incident Review after closure.	Email	When a Major Incident impacts the MHHS service	Request to: itservicemanagement@elexon.co.uk	*Elexon Service Management*
Issues Tracker	Summary of current Cases and over-arching issues affecting MHHS services.	Email	Weekly	Request to: itservicemanagement@elexon.co.uk	*Elexon Service Management*
Elexon Support Portal Banner Announcements	'Banner' summary on Elexon Support page for a known Major Incident.	Banner on Elexon Support Portal	When a Major Incident impacts the MHHS service	Visit: Elexon Support Homepage - Elexon Support	*Elexon Service Management*
Service Management Forum	Teams call led by Elexon Service Management. Opportunity to hear service news and ask questions.	Teams Call	Monthly	Request to: itservicemanagement@elexon.co.uk	*Elexon Service Management*

Migration Update



INFORMATION: Update on Migration Progress

Programme (Nicola Farley)

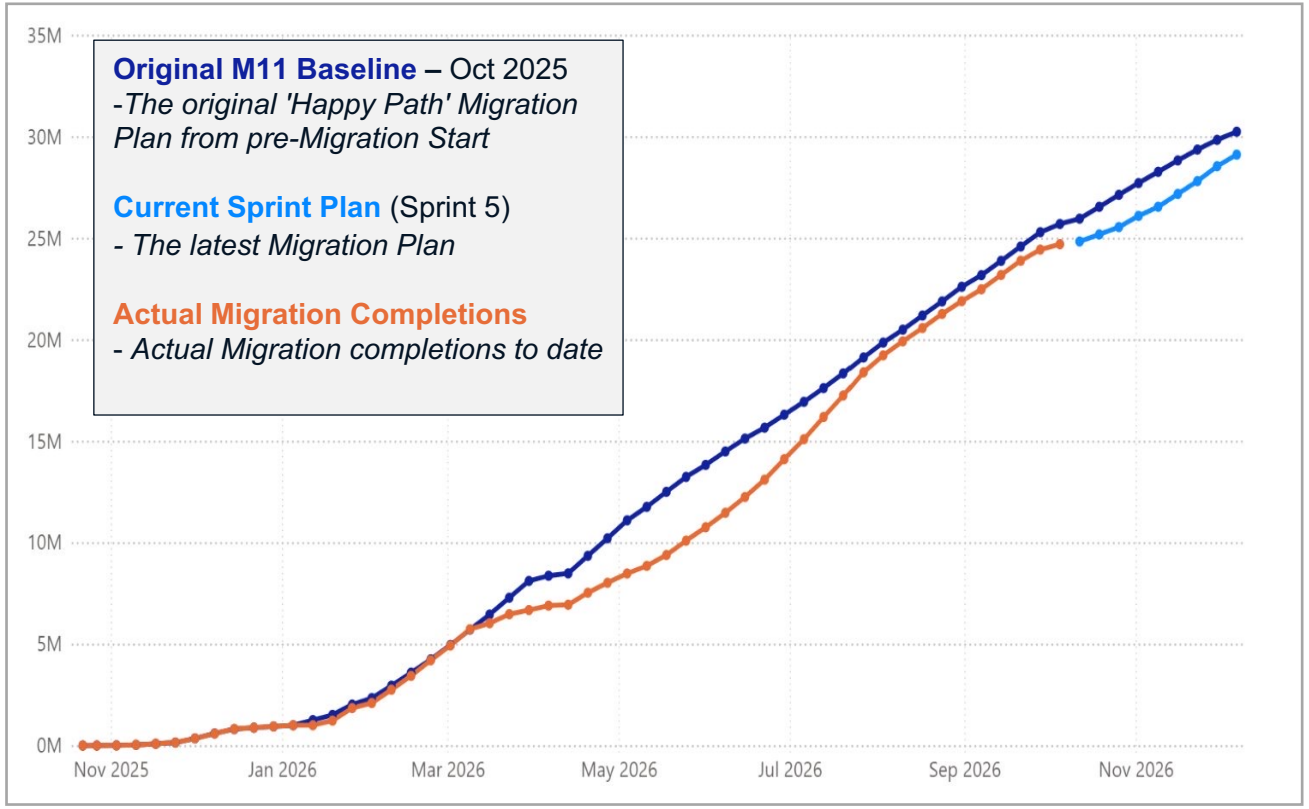
10 mins

Document Classification: Public

Migration Execution

Data as of 23 October 2026

1. As of 23 October 2026, a total of **25 million** Migrations have been completed (74.3%). 75.5% (25.5m) of MPANs have had a Migration initiated. Please see the table below for progress against plan.
2. Sprint 5 Migration volumes are under planned volumes due to some Suppliers who are towards the end of their Migration not having unblocked MPANs at the rate they expected. MCC will work with the applicable Suppliers to replan these volumes.
3. There is a small number of Suppliers who are behind plan due to localised issues. Each has an agreed, or in the process of agreeing a, recovery plan with MCC. Suppliers are reminded of their obligations to keep to their committed plans and engage as soon as possible if there is likely to be deviations.
4. Migration completions are tracking in line with the Original M11 Baseline Migration Plan (actuals to plan delta being –4.96%). As Sprint 5 committed volumes are lower than the volumes forecasted in the Original M11 Baseline Migration Plan, this delta is expected to increase over the first half of Sprint 5 but reduce to current levels by the end of the Sprint.
5. There are now 55 active Suppliers. 5 Suppliers are considered conditional complete. This is an informal status that Suppliers can apply for. These Suppliers portfolio are currently fully compliant with the M15 Acceptance Criteria and have controls to maintain this status. This will continue to be monitored and any discrepancy raised.
6. Overall, the majority of active Suppliers have a below 1% PUB-032 rejection rate and 'half' migrated MPAN rate. There has been a spike in PUB-032 rejection rates which has also resulted in an increase in 'half' migrated MPANs numbers, but this localised to specific suppliers. Affected Suppliers have committed to making changes to support appointing the missing agent as soon as possible and reduce rejection rates.
7. There have been no LDSO, DCC, or DIP threshold breaches.



Progress against Plan(s) as of 23 October 2026

	Planned Completed Migrations	Actuals to Plan - % Delta
Actual migration completions	**25,091,685**	***n/a***
Current Sprint Plan (Sprint 5) – Sept 2026	**25,221,752**	***-0.39%***
Original M11 Baseline – Oct 2025	**26,536,676**	***-4.96%***

Core Migration Dependencies (Page 1 of 3)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D359	Supplier Migration performance	There is a dependency on Suppliers adhering to the Migration Framework and Migration Plan.	G	G	G	Migrating Suppliers are compliant with the Migration Framework and Plan. Some suppliers had experienced localised issues which caused them to reduce migrations. The applicable Suppliers have agreed recovery plans and are tracking to plan against them. As Suppliers are meeting their recovery plans, so this is not currently considered a material risk to completing their migrations prior to M15.
D419	Suppliers resolving problematic MPANs	There is a dependency on Suppliers to proactively identify, assess and resolve potential problem MPANs before M15 (noting D418 on Code Bodies).	G	G	G	There are no known issues affecting Sprint 4 progress. The findings from the Exclusion and Remediation list item Progress Reviews are showing a marked improvement with total volumes reducing by 80%.
D220	Supplier and Agent qualification	There is a dependency on Suppliers and Agents to complete Qualification in alignment with their planned Migration start dates.	G	G	C	One qualification participant (+ one Enduring) are being closely monitored due to an increased risk of missing M14 requirements and potentially facing sanctions. This could delay these participants' Migration Start Dates. However, this is not currently considered a material risk to achieving M15, given the very low number of MPANs associated with these participants and the time still available before M15 for them to qualify and migrate their registered MPANs.
D340	Qualification Testing performance	There is a dependency on Elexon's Qualification Testing capability for Participants to qualify in line with their planned Migration start date.	G	G	C	There are no known Qualification Testing performance issues affecting planned Migration start dates. Whilst Qualification Testing for the waves has completed. Dependency kept open to track Qualification Testing needed for any Suppliers go through the enduring process.
D361	Agent dependencies	There is a dependency on Suppliers managing their agent dependencies to meet the agreed Migration Schedule.	G	G	G	There are no known Agent Qualification issues affecting Supplier planned Migration start dates.
D341	BSC Qualification Governance performance	There is a dependency on the BSC PAB governance process for Participants to qualify in line with their planned Migration start date.	G	G	C	There are no known BSC Qualification Governance performance issues affecting planned Migration start dates.
D415	REC Qualification Governance performance	There is a dependency on the REC Code Manager governance process for Participants to qualify in line with their planned Migration start date.	G	G	C	There are no known REC Qualification Testing performance issues affecting planned Migration start dates.

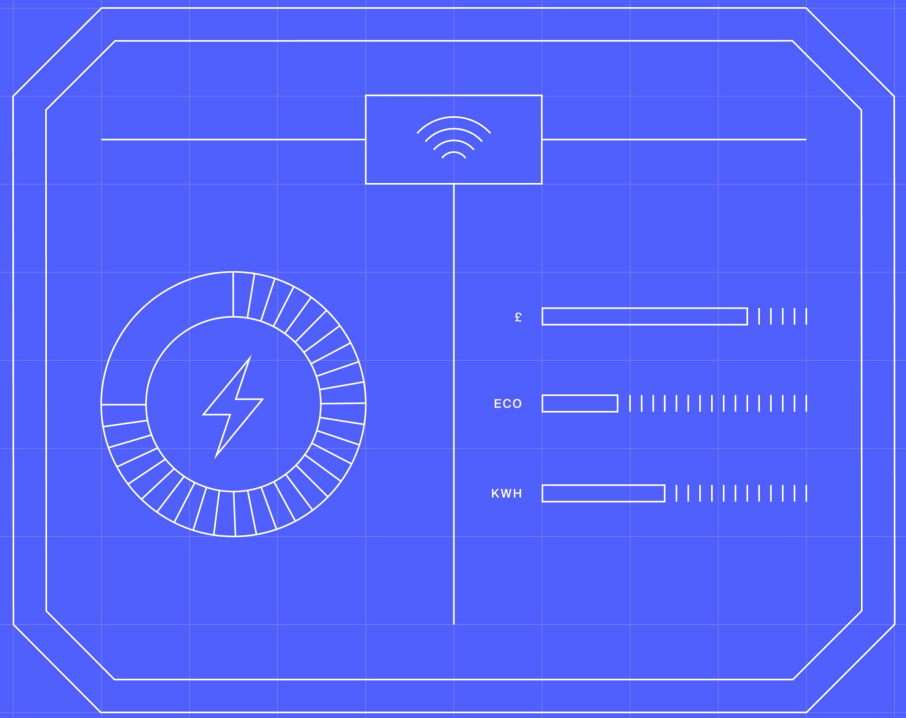
Core Migration Dependencies (Page 2 of 3)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D221	Service Activation performance	There is a dependency on Elexon's Service Activation capability for Participants to start Migration in line with their planned Migration Start.	G	G	C	There are no known issues affecting Migration.
D342	DIP Onboarding performance	There is a dependency on Elexon's DIP onboarding capability for Participants to start Migration in line with their planned Migration Start.	G	G	C	There are no known issues affecting Migration.
D417	Service Management performance	There is a dependency on Elexon Service Management adhering to SLAs for Participants to start Migration in line with their baselined Migration plans.	G	G	G	There are no known issues affecting Migration.
D416	DIP Migration performance	There is a dependency on Elexon DIP performance adhering to requirements and SLAs for Participants to start Migration in line with their baselined Migration plans.	G	G	G	There has no repeat of unplanned DIP outages in this reporting period. DIP performance has not had a detrimental impact on the ability for Participants to migrate.
D343	Settlement performance	There is a dependency on the new MHHS settlement processes working as expected and not causing any reason for Migrations to be stopped.	G	G	G	There are no known issues affecting Migration.
D373	LDSO Migration performance	There is a dependency on LDSOs performing as per the agreed Migration Thresholds for Participants to start Migration in line with their baselined Migration plans.	G	G	G	We are still observing occasional LDSO issues. However, LDSOs are proactively informing the MCC and taking steps to resolve them. Majority of issues are resolved in-day. These appear to be isolated rather than widespread, and at this stage we do not consider an Amber rating to be necessary.

Core Migration Dependencies (Page 3 of 3)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D369	DCC Migration performance	There is a dependency on DCC performing as per the agreed Migration Thresholds for Participants to start migration in line with their baselined Migration plans.	A	G	G	RAG moved back to green to reflect the current TOG status and the completion of resending impacting messages. Overall DCC continues to be processing migrations in accordance with the Migration Design and Migration Threshold obligations.
D352	Industry change – Preventing Migration	There is a dependency on Code Bodies to ensure that industry change does not impede Participants from fulfilling their MHHS obligations and/or delay Migration.	G	G	G	The Programme is monitoring CP1632 progress as some Suppliers have flagged that implementation timelines may affect when they will migrate parts of their portfolio. The Programme's position is that this issue does not block MPAN migrations, though some suppliers may defer migrations until the change is implemented. November delivery still allows enough time to complete migration before M15. Industry has agreed to progress the November implementation of CP1632 and the BSC are in the process of publishing guidance to support the change.
D418	Industry change – Enabling Migration	There is a dependency on Code Bodies to implement changes to allow Suppliers to migrate MPANs on the Migration Exclusion list. (Noting the volume of affected MPANs is relatively low).	G	G	G	The Programme continues to monitor the progress of CP1628 which is currently expected to be implemented in November 2026. This is still expected to be implemented on 9-Nov-26. November '26 is the latest viable implementation date for this change. This is so that Suppliers will have the sufficient time to complete migrations for the impacted sites to meet the M15 milestone. Post the November '26 BSC Release there are no additional Industry Change items being tracked that are required to enable Migration Completion.

1 Year on from the Start of Migration



INFORMATION: Reflection on achievements since M11

Programme (Claire Silk)

5 mins

Document Classification: Public



Reflecting on our collective achievements one year on from M11:

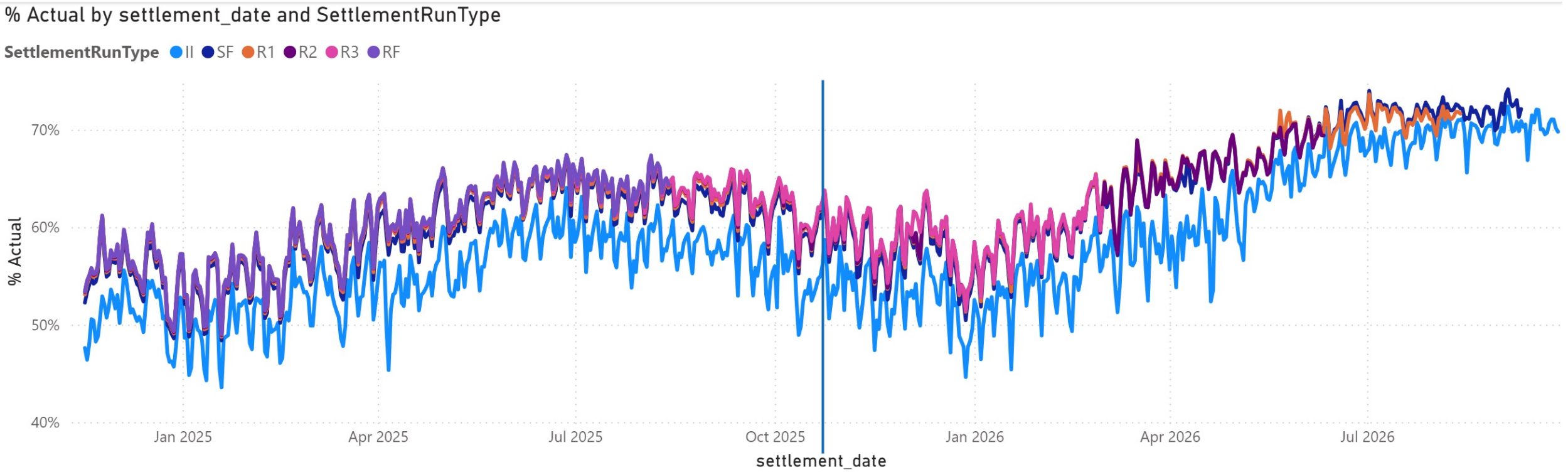
- **55 Suppliers migrating** with a number conditionally complete
- **All Suppliers qualified and Service Active**, and on track to start Migration by November
- **Over 25 Million MPANs** migrated, representing over **70% of the market**
- **No significant issues** arising from the MHHS Design or Operating Model
- **Over 25 GWh settled** in the last II Settlement Run
- **Tangible benefit in Settlement Performance-** HH data entering process earlier



With just over 6 months to go until M15 there is still work to do, but we've already shown what can be achieved when everyone comes together behind a shared goal.

More Actual HH data, Sooner

Note - ALL SVA BUT Not UMS (MC B or D)
Shows volumes rather than MSID counts



- The above chart shows the percentage of Actual data across both Legacy and MHHS.
- The range has been selected so that M10 is at the midpoint.
- The table on the right takes the **maximum** Settlement performance within that range per Settlement run.
- **Actual Volumes are increasing significantly from M10, with more Actual Volumes at II than Pre-M10 R3.**

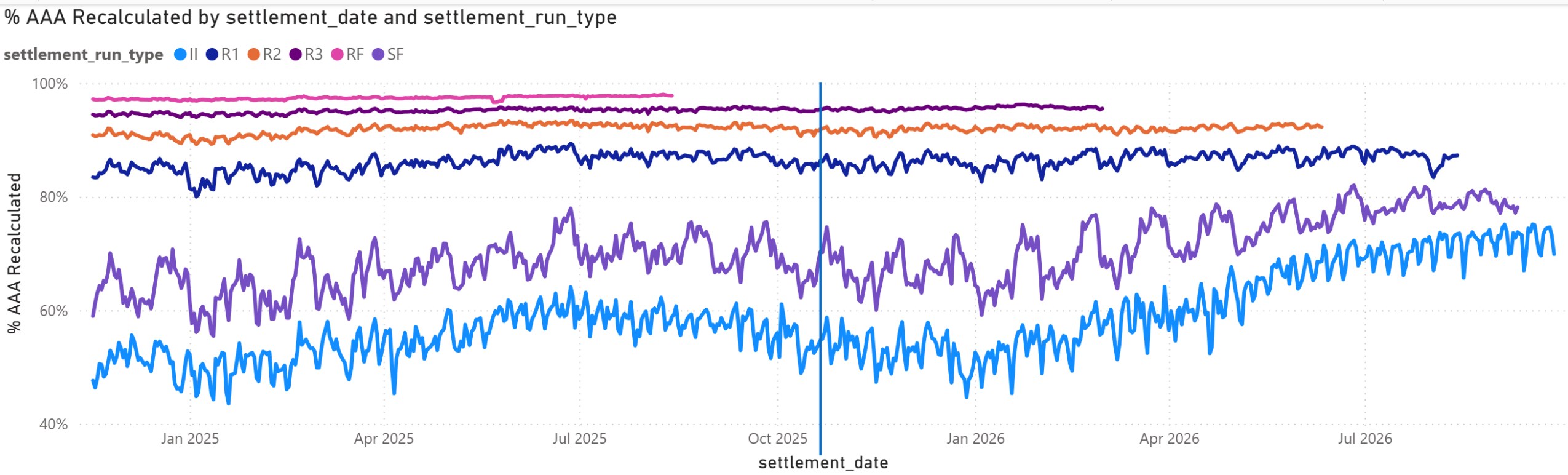
Period	II	SF	R1	R2	R3
16/11/2024-22/10/2025	64.04%	66.76%	67.09%	67.37%	67.38%
23/10/2025-27/09/2026	72.40%	74.15%	73.63%	71.03%	65.39%
Difference	8.36%	7.39%	6.54%	3.66%	-1.99%

MPANs migrated	**74.1%**	**72.0%**	**64.4%**	**40.2%**	**17.9%**
Volume Migrated	**28.3%**	**30.0%**	**24.4%**	**13.8%**	**6.9%**

Document Classification: Public

More Frequent Meter Reads where HH Data not Available

Note - ALL SVA BUT Not UMS (MC B or D)
Shows volumes rather than MSID counts

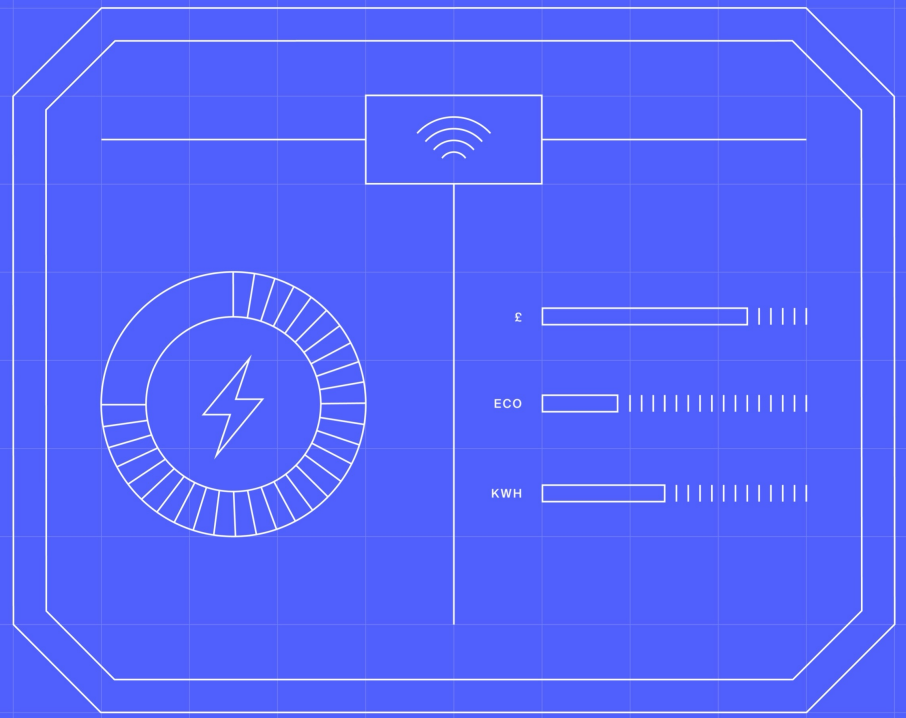


- **For the combined Legacy and MHHS markets, %AAA read Performance has improved post-M10, particularly at earlier runs.**
- The table on the right shows the **maximum** %AAA performance value within the period.
- %AAA metric considers Actual, AA and Meter Advances.
- Later Settlement runs (R2, R3, RF) have relatively small populations of MHHS data currently, but are expected to show significant improvements to Pre-M10.

Period	II	SF	R1	R2	R3	RF
16/11/2024-22/10/2025	64.07%	77.96%	89.39%	93.41%	96.03%	98.02%
23/10/2025-27/09/2026	75.13%	82.01%	88.93%	92.92%	96.26%	
Difference	11.07%	4.06%	-0.46%	-0.49%	0.23%	-98.02%

MPANs migrated	**74.1%**	**72.0%**	**64.4%**	**40.2%**	**17.9%**
Volume Migrated	**28.3%**	**30.0%**	**24.4%**	**13.8%**	**6.9%**

M16 Update



INFORMATION: Update on M16 Progress

Programme (Justin Andrews)

5 mins

Document Classification: Public

STEG meeting 14 October 2026:

- Update on Decision Point 2 – reviewed the latest settlement and migration monitoring data against the agreed Decision Criteria for RF Reduction to 4 months: all on track to meet criteria
- Programme and Elexon working on SF monitoring data requirements for what SF data would look like under reduced MHHS settlement timelines
- Elexon Performance Assurance presented on key highlights from MHHS Settlement Performance Since M10 – will feed into proposed SF Decision Criteria at next STEG
    a) More Actual HH data, sooner
    b) More frequent meter reads where HH data not available
    c) Fewer meters requiring Profiling/Load Shaping, larger sample set from which to calculate Load Shapes
- Continued STEG review of latest Settlement Monitoring data (SVA and CVA monitoring graphs):
- All monitoring data sets currently show 'on track' for future STEG Decision Points
    1) *Settlement Monitoring*
    2) *Migration Reporting and*
    3) *M16 RAID Summary data*
- Ongoing M16 RAID monitoring

RF Outcomes	RAG	RF Outcomes	RAG	SF Outcomes	RAG
M16 Decision 1: RF to 7 months **(MCAG approved 15/09/26)**		M16 Decision 2: RF to 4 months (March 2027) Monitoring in accordance with agreed decision criteria		M16 Decision 3: SF to 7 WDs (and R1, DF) (June 2027) Decision criteria to be defined/agreed	

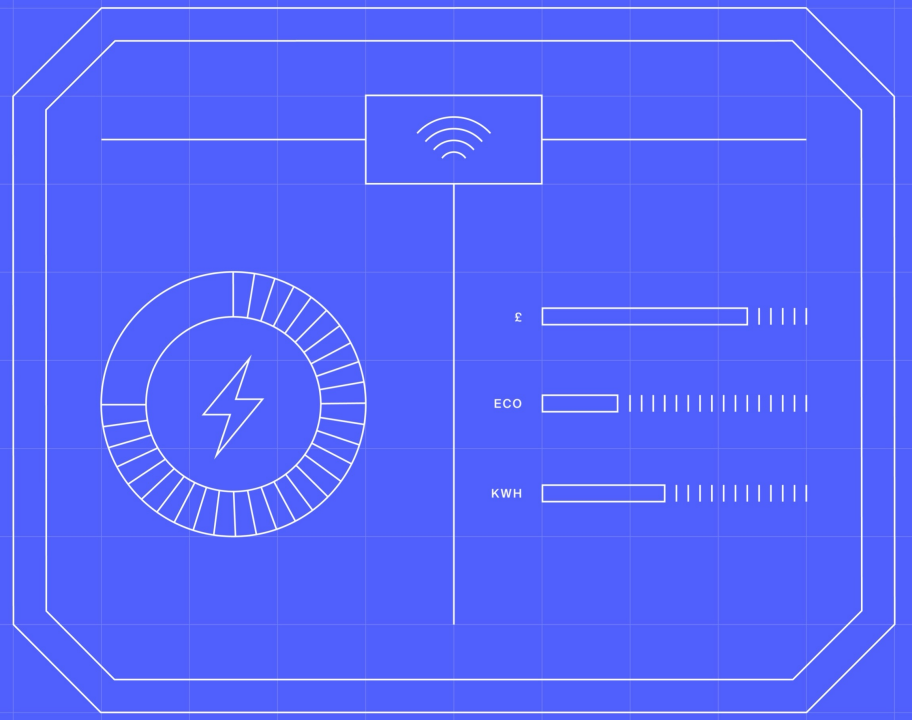
Next STEG meeting 11 November 2026

- Defining the SF Decision Criteria (Decision Point 3)
- Defining the overarching M16 Acceptance Criteria
- Sharing an initial draft of the first partial MST required to support M16 Decision Point 1 (change RF to 7 months) for early visibility and review by STEG members.

M16 Communication Strategy

- Detailed communication plan to be delivered by end November
- Considering options around timing to open STEG to wider audience in the new year

Elexon’s Progress against IPA’s Strategic and Tactical Actions



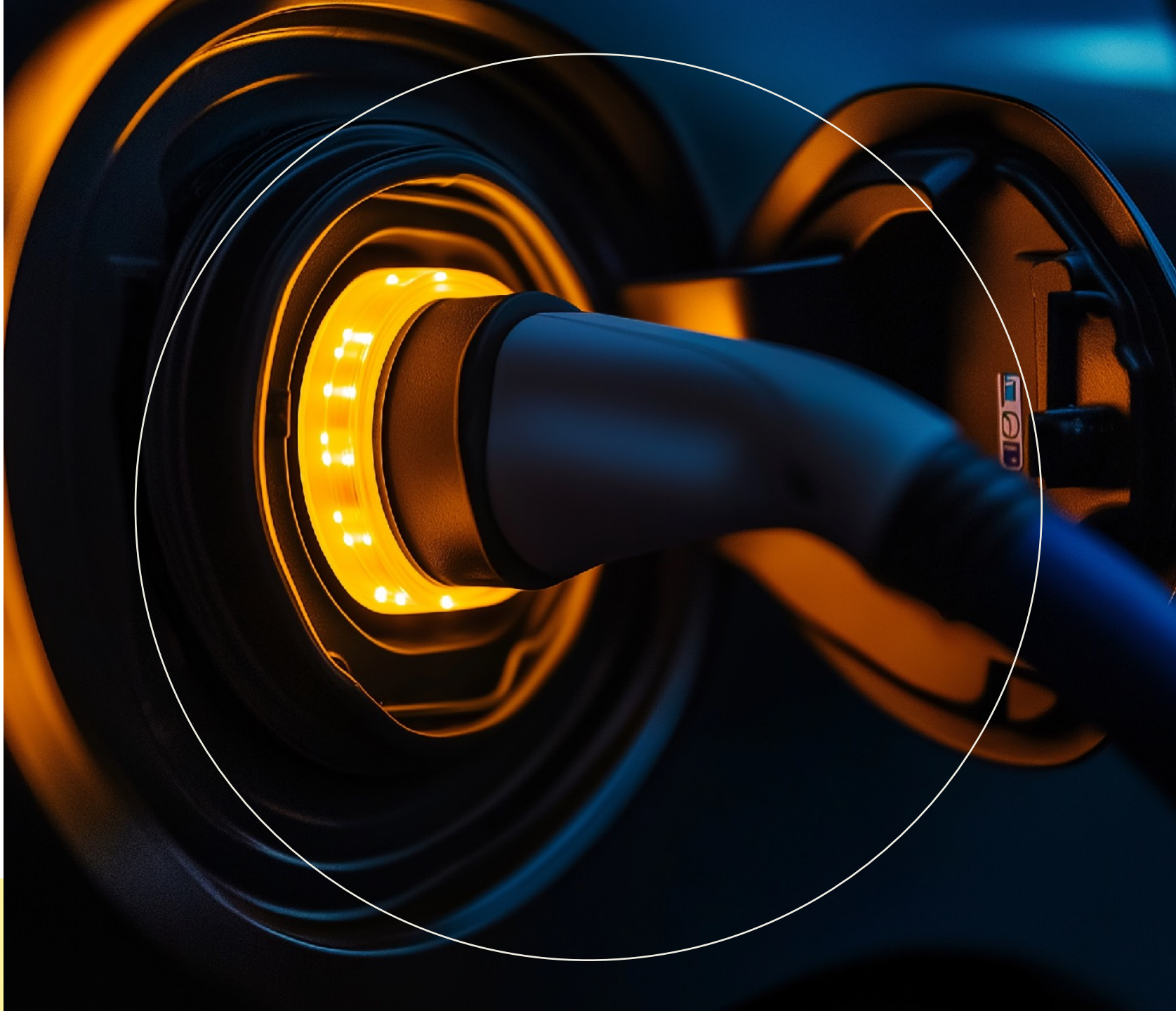
INFORMATION: Update on Progress against IPA’s Strategic and Tactical Recommendations

Elexon (Ian Giles)

10 mins

Document Classification: Public

Elexon
IPA Update



Presenter: Ian Giles

IPA Update

Industry survey confirms the need for clearer guidance on when to use CPSD. A 90-day plan sets out the next steps.

Industry Survey – Key Findings

Completed survey; results shared at the Service Management Forum.

78%
understand the three CPSD incident types

33%
confident their organisation knows when to use CPSD

56%
see CPSD as the initial route for cross-party incidents

44%
see CPSD as escalation when bilateral handling is insufficient

Key insight: Understanding is high, but confidence in when to activate CPSD is low.

IPA Update

- **Strategic recommendations**
  IPA confirms there are no remaining open strategic recommendations.
- **Service obligations**
  Current evidence does not support introducing additional formal service obligations.
- **Future review**
  Reassess one month after M15, when 100% of volume has migrated.

Implementation Plan – 90 Days

1
0–30 DAYS
DEFINE
Agree CPSD scope, entry criteria, trigger points, ownership and escalation / hand-off rules.

2
31–60 DAYS
EMBED
Update Operations Manual with agreed guidance, worked scenarios and quick-reference aid.

3
61–90 DAYS
ADOPT
Run scenario-based sessions, publish guidance and review operational feedback.

CPSD Trigger Points (proposed)

- Multiple MHHS parties affected
- Critical interface / flow failure
- Appointment or settlement impact
- Significant recovery backlog
- Cross-party coordination needed

KEY MESSAGE **IPA strategic actions closed. Tactical evidence to be provided. Elexon is using completed survey findings to clarify and embed CPSD operating arrangements. available**

IPA Update | Tactical Actions

The four tactical actions have been completed, and evidence will be supplied to the IPA this week ahead of closing the actions off.

01 Contact Register

Confirm and maintain appropriate cross-party contact information and ownership.

02 Central System Calendar

Establish a shared view of maintenance, releases and planned outages.

03 REC / Elexon Guidance

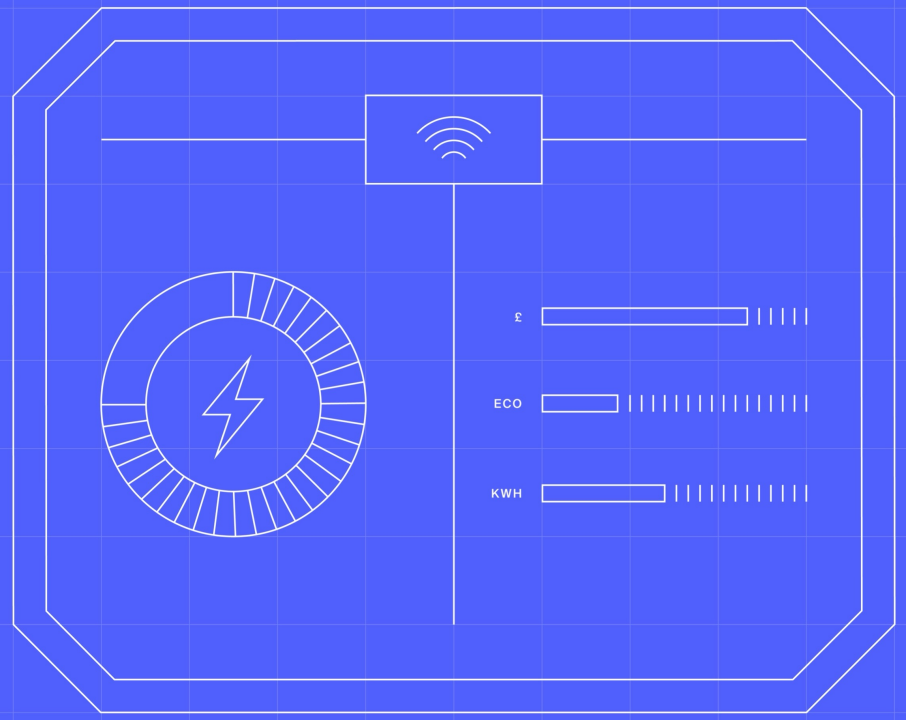
Align FAQs and guidance to improve clarity on CPSD routes and responsibilities.

04 Emergency Working Groups

Define the process for convening temporary emergency cross-party working groups.

ONGOING ASSURANCE **Periodically reassess the position as industry experience matures and further evidence becomes available.**

Programme Closure Acceptance Criteria



INFORMATION: Overview of Programme Closure Acceptance Criteria, Tracker and Reporting

Programme (Lewis Hall)

10 mins

Document Classification: Public

Programme Closure Acceptance Criteria Overview

Context

- M8 (Code Changes Delivered), M10 (Central systems ready to migrate MPANs) and M13 (LSS switched on) were approved in September 2025, turning on the central systems required for migration.
- M11 (Migration of UMS and Advanced Metered MPANs) and M12 (Migration of Smart and Non-Smart Metered MPANs) were approved in October 2025, commencing the migration window.
- Following the end of Early Life Support (ELS), ownership and operation of the MHHS operating model transferred to Elexon and the Service Management function as part of the transition to business as usual. Management of changes to the MHHS design also transferred to the relevant Code Bodies, following Elexon's decision at M8/M10 not to maintain the Programme design artefacts as an enduring baseline.
- The Programme is now progressing towards its remaining milestones: M15 and M16, with M16 intended to mark formal Programme Closure.
- Programme Closure requires more than approval of the final milestone; the Programme must demonstrate that remaining responsibilities have been completed or transitioned into enduring arrangements.
- The Programme Closure Acceptance Criteria provide a consistent, evidence-based framework for assessing closure readiness across milestones, outcomes, residual activity, tools, artefacts, governance and final assurance.
- The criteria will be used to track progress through monthly PSG reporting, assess readiness at a formal checkpoint, identify areas requiring intervention, and provide the evidence base for PSG's final Programme Closure decision.

Guiding Principles for Programme Closure Acceptance Criteria

1. Outcome-focused

The criteria are intentionally broad and outcome-focused, allowing refinement while ensuring closure can be evidenced appropriately.

2. Holistic Scope

They cover the full scope of Programme Closure, including milestones, risks, tools, artefacts, governance, assurance and enduring handover arrangements.

3. Risk-based Approach

Residual activity may remain open only where it is within agreed thresholds, formally accepted by an enduring owner and supported by a credible completion, monitoring and escalation route. Criteria are weighted according to their impact on the closure decision.

Conditions for Programme Closure

- All critical Programme Closure Acceptance Criteria are met and evidenced.
- All Programme milestones are complete, or outstanding activity is covered by an approved work-off plan with an agreed enduring owner.
- Any residual activity within agreed thresholds beyond M16 is limited, understood, with a defined scope, enduring owner, actions, dependencies, target completion date, monitoring and escalation arrangements.
- Elexon and other enduring owners have formally accepted all residual responsibilities and work-off plans, with no need for Programme governance, resources, systems or funding after closure.
- Programme risks, tools, artefacts, records, responsibilities and governance arrangements are closed or formally transferred into enduring arrangements.
- Programme and IPA assessments are complete.
- PSG approves that the criteria have been met and evidenced, and the SRO recommending the Programme is ready to close.

*Criterion #2 will be split into 2 criteria related to M15a and M15b respectively if CR067 is approved at PSG on 04 November 2026.

Programme Closure Acceptance Criteria (1 of 2)

No.	Area	Criterion	Evidence	Owners
1	Programme Milestones	M14 milestone complete	T1-MI-5000 (All suppliers must be able to access MPANs under the new TOM) complete and approved at PSG.	Programme
2	Programme Milestones	M15 milestone complete*	T1-MI-6000 (Full transition complete) complete and approved at PSG and any enduring activity captured under Programme Closure Acceptance Criterion 6 where applicable.	Programme
3	Programme Milestones	M16 milestone complete	T1-EL-1000 (Cutover to new Settlement Timetable) complete and approved at PSG, confirming that the required arrangements are in place to operate under the shortened Settlement Timetable. Any unresolved transition items are captured under Programme Closure Acceptance Criterion 7.	Programme
4	Programme Outcomes and Benefits	All Programme outcomes and benefits due to be delivered are complete or handed over	Final Benefits Realisation Tracker presented to Ofgem and monitoring frameworks for measures #11 and #15 are provided by the Programme for: #11 Reduced industry costs tracking #15 New market services, new tariff offerings, new entrant agents Any outstanding outcome or success measure has a clear, time-bound action plan and an accepted owner responsible for delivery or ongoing measurement after closure.	LDP, Ofgem
5	Qualification Sanctions	All participants sanctioned at M14 are qualified and imposed sanctions are lifted	Confirmation from BSC and RECCo that all participants sanctioned at M14 have qualified by T1-EL-1000 (M16) PSG decision.	Programme, Code Bodies, Elexon
6	Migration Sanctions, Exceptions and Troublesome MPANs	All participants sanctioned at M15 handed over and management of exceptions and troublesome MPANs beyond M16 agreed	1. Confirmation at MCAG from Programme that all sanctioned participants not migrated by T1-MI-6000 (M15) have been handed over to Elexon for compliance monitoring. 2. Confirmation from Elexon that work-off plans have been provided by the Programme for exceptions and troublesome MPANs not migrated by T1-EL-1000 (M16) PSG decision.	Programme, Elexon
7	Settlement Timetable Transition	Outstanding decisions and issues arising from cutover to the shortened Settlement Timetable are resolved or formally documented and accepted into enduring Elexon governance	Final open decisions and issues log approved by MCAG and accepted by Elexon, confirming the owner, resolution route, target completion date, monitoring and escalation arrangements for each unresolved M16-related item if applicable.	Programme, Elexon
8	RAID Log	All Programme issues, risks, dependencies and assumptions closed or handed over to an appropriate enduring owner	The Programme has closed items in the RAID log or has appointed new owners to any open items.	LDP
9	Programme Tools	All technical Programme tools decommissioned or handed over	Decommissioning or handover for Non-SIT LDSO Test Harness, DIP Simulator and Kestrel confirmed by the Programme	Programme, SRO, DIP Manager, Elexon

Programme Closure Acceptance Criteria (2 of 2)

No.	Area	Criterion	Evidence	Owners
10	Programme Tools	All administrative and communication Programme tools decommissioned or handed over	Decommissioning or handover of Collaboration Base, CRM, MHHS website, joint mailboxes and The Clock agreed with SRO and closure of Programme email accounts confirmed by Programme.	Programme, SRO, Elexon
11	Products and Artefacts	All agreed Programme artefacts handed over to Elexon	Confirmation from Elexon that all appropriate Programme artefacts and a PMO handover has been provided by the Programme.	Programme, Elexon
12	Lessons Learned and Programme Blueprint	Final lessons learned exercise complete and Programme Blueprint handed over to Ofgem and Industry	1. Final lessons learned exercise presented at PSG. 2. Confirmation from Ofgem that Programme Blueprint has been completed and handed over.	Programme, Ofgem
13	Governance Forums	Programme governance forums formally closed	1. Closure of Qualification governance and provision of enduring governance and communication routes signposted at QAG and notified to Industry 2. Closure of Migration governance and provision of enduring governance and communication routes signposted at MCAG and notified to Industry 3. Closure of Settlement Timetable governance and provision of enduring governance and communication routes signposted at MCAG and notified to Industry 4. Closure of overall Programme governance and provision of enduring governance and communication routes signposted at PSG and notified to Industry	Programme
14	Programme Closure Work-off Plan	Programme work-off plan agreed for all residual activities expected to remain open beyond T1-EL-1000 (M16) if applicable.	Final Programme Work-off Plan handover accepted by the SRO and relevant enduring owners, such as Elexon. Each work-off plan item confirms the residual scope, accountable owner, required actions, dependencies, target completion date, monitoring and reporting arrangements, escalation route and closure evidence.	Programme, SRO, Elexon
15	Programme Assurance	IPA independent assessment confirms Programme readiness for closure and is presented to PSG	Final IPA independent assessment of Programme Closure readiness, considering the Programme's position against all Programme Closure Acceptance Criteria and identifying any outstanding concerns or conditions relevant to the closure decision if applicable.	IPA/Programme
16	Closure Readiness, Reporting and Approval	SRO formally recommends Programme closure to Ofgem following consultation with PSG, IPA, Ofgem and Elexon	All critical Programme Closure acceptance criteria met as evidenced in the Programme Closure report, assessed by the IPA, reviewed by Ofgem and recommended by PSG. A letter from the SRO to Ofgem recommending closure is provided and a letter from Ofgem confirming Programme Closure readiness is received.	Programme, IPA, SRO, Ofgem, Elexon

The link to the full Programme Closure Acceptance Criteria tracker can be found here.

Programme Closure Readiness Tracking

The criterion column outlines the key criterion that needs to be met before Programme Closure can be approved.

There are 16 specific criterion to be met.

The 'What good looks like at Programme Closure column sets out what the Programme expects to see in order to meet the criterion.

For some criterion tied to milestones this is clear. For evidence that requires further discussion, this column provides greater clarity of potential options.

Programme Closure Acceptance Criteria Tracker v1.0
Version 1.0

No.	Area	Criterion	Evidence	Owners	What good looks like at Programme Closure	RAG status
1	Programme Milestones	M14 milestone complete	T1-MI-5000 (All suppliers must be able to access MPANs under the new TOM) complete and approved at PSG.	Programme	T1-MI-5000 (M14) has been approved at PSG in line with the Programme Plan. All associated acceptance criteria have been evidenced and met.	In Progress - On Track
2	Programme Milestones	M15 milestone complete*	T1-MI-6000 (Full transition complete) complete and approved at PSG and any enduring activity captured under Programme Closure Acceptance Criterion 6 where applicable.	Programme	T1-MI-6000 (M15) has been approved at PSG in line with the Programme Plan. All associated acceptance criteria have been evidenced and met.	In Progress - On Track
3	Programme Milestones	M16 milestone complete	T1-EL-1000 (Cutover to new settlement timetable) complete and approved at PSG and unresolved transition items captured under Programme Closure Acceptance Criterion 7.	Programme	T1-EL-1000 (M16) has been approved at PSG in line with the Programme Plan. All associated acceptance criteria have been evidenced and met.	In Progress - On Track
4	Programme Outcomes and Benefits	All Programme outcomes and benefits due to be delivered are complete	Final Benefits Realisation Tracker presented to Ofgem and monitoring frameworks for measures #11 and #15 are provided by the Programme for: #11 Reduced industry costs tracking #15 New market services, new tariff offerings, new entrant agents	LD	All Programme success measures due to be delivered by M15 and M16 with minimal reliance on industry are completed in line with the Benefits Realisation Tracker. The final tracker is presented to	In Progress - On Track

The evidence column outlines the how the criterion will be met. This could be via milestone approval, specific deliverables or through assurance, agreement or approval by the SRO, IPA, Ofgem, and/or Enduring Owners.

For the Programme Closure Checkpoint the Programme propose that both Programme and IPA undertake an assessment of each criterion.

The 'expected position at 31 March' outlines where the Programme expects each individual criterion to be at the time of the Programme Closure Checkpoint.

Programme Closure Acceptance Criteria Tracker v1.0
Version 1.0

No.	Area	Criterion	Evidence	Owners	What good looks like at Programme Closure	Overall RAG status	Due date	Programme Closure Checkpoint April 2027					
								Expected position by 31 March (PSG Paper Day)	Programme Assessment	Programme View	IPA Assessment	IPA Status	IPA View
1	Programme Milestones	M14 milestone complete	T1-MI-5000 (All suppliers must be able to access MPANs under the new TOM) complete and approved at PSG.	Programme	T1-MI-5000 (M14) has been approved at PSG in line with the Programme Plan. All associated acceptance criteria have been evidenced and met.	In Progress - On Track	28/10/2026	T1-MI-5000 (M14) approved in line with Programme Plan.		In Progress - On Track		In Progress - On Track	In Progress - On Track
2	Programme Milestones	M15 milestone complete*	T1-MI-6000 (Full transition complete) complete and approved at PSG and any enduring activity captured under Programme Closure Acceptance Criterion 6	Programme	T1-MI-6000 (M15) has been approved at PSG in line with the Programme Plan. All associated acceptance criteria have been evidenced and met.	In Progress - On Track	07/05/2027	T1-MI-6000 (M15) on track and in line with Programme Plan.		In Progress - On Track		In Progress - On Track	In Progress - On Track
3	Programme Milestones	M16 milestone complete	settlement timetable) complete and approved at PSG and unresolved transition items captured under Programme Closure Acceptance Criterion 7.	Programme	T1-EL-1000 (M16) has been approved at PSG in line with the Programme Plan. All associated acceptance criteria have been evidenced and met.	In Progress - On Track	02/07/2027	completion in line with Programme Plan, T2-EL-0200 Decision 1 (RF calendar from 14 months to 7 months) approved, Decision 2 (RF Change from 7 months to 4 months) approved and T2-EL-0100		In Progress - On Track		In Progress - On Track	In Progress - On Track

Programme Closure Acceptance Criteria Weightings

All criteria do not share the same weighting; certain criteria are more critical to the Programme Closure decision while others can remain open provided there is a completion plan and enduring owner in place.

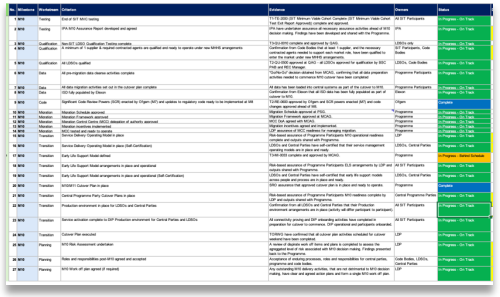
Critical Criterion = 8/16	
Must be met at the formal closure decision. Failure would directly prevent or materially undermine Programme Closure.	
1	M14 milestone complete
2	M15 milestone complete*
3	M16 milestone complete
6	All participants sanctioned at M15 handed over and management of exceptions and troublesome MPANs beyond M16 agreed
7	Outstanding decisions and issues arising from cutover to the shortened Settlement Timetable are resolved or formally documented and accepted into enduring Elexon governance.
14	Programme work-off plan agreed for all residual activities expected to remain open beyond T1-EL-1000 (M16) if applicable.
15	IPA independent assessment confirms Programme readiness for closure and is presented to PSG
16	SRO formally recommends Programme closure to Ofgem following consultation with PSG, IPA, Ofgem and Elexon.

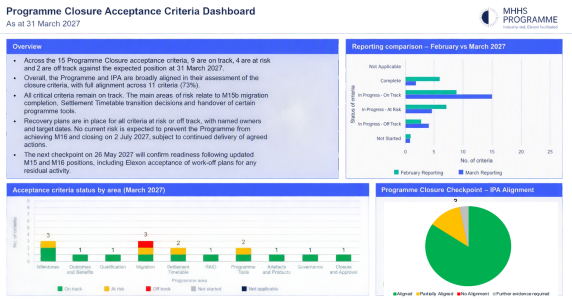
Moderate Criterion = 4/16	
The criterion should be substantially complete by M16. Any residual activity requires explicit risk assessment, a work-off plan and an agreed enduring owner.	
4	All Programme outcomes and benefits due to be delivered are complete or handed over
5	All participants sanctioned at M14 are qualified and imposed sanctions are lifted
8	All Programme issues, risks, dependencies and assumptions closed or handed over to an appropriate enduring owner
13	Programme governance forums formally closed

Low Criterion = 4/16	
A supporting closure activity rather than a substantive requirement for Programme Closure. Limited outstanding activity would not affect the closure decision where the end state, owner and completion date are agreed.	
9	All technical Programme tools decommissioned or handed over
10	All administrative and communication Programme tools decommissioned or handed over
11	All agreed Programme artefacts handed over to Elexon
12	Final lessons learned exercise complete and Programme Blueprint handed over to Ofgem and Industry

Decision-weighting Principle A Moderate or Low criterion may still become a closure blocker if residual activity is material, unowned or unsupported by a work-off plan or handover route.

Tracking and Reporting Programme Closure Acceptance Criteria



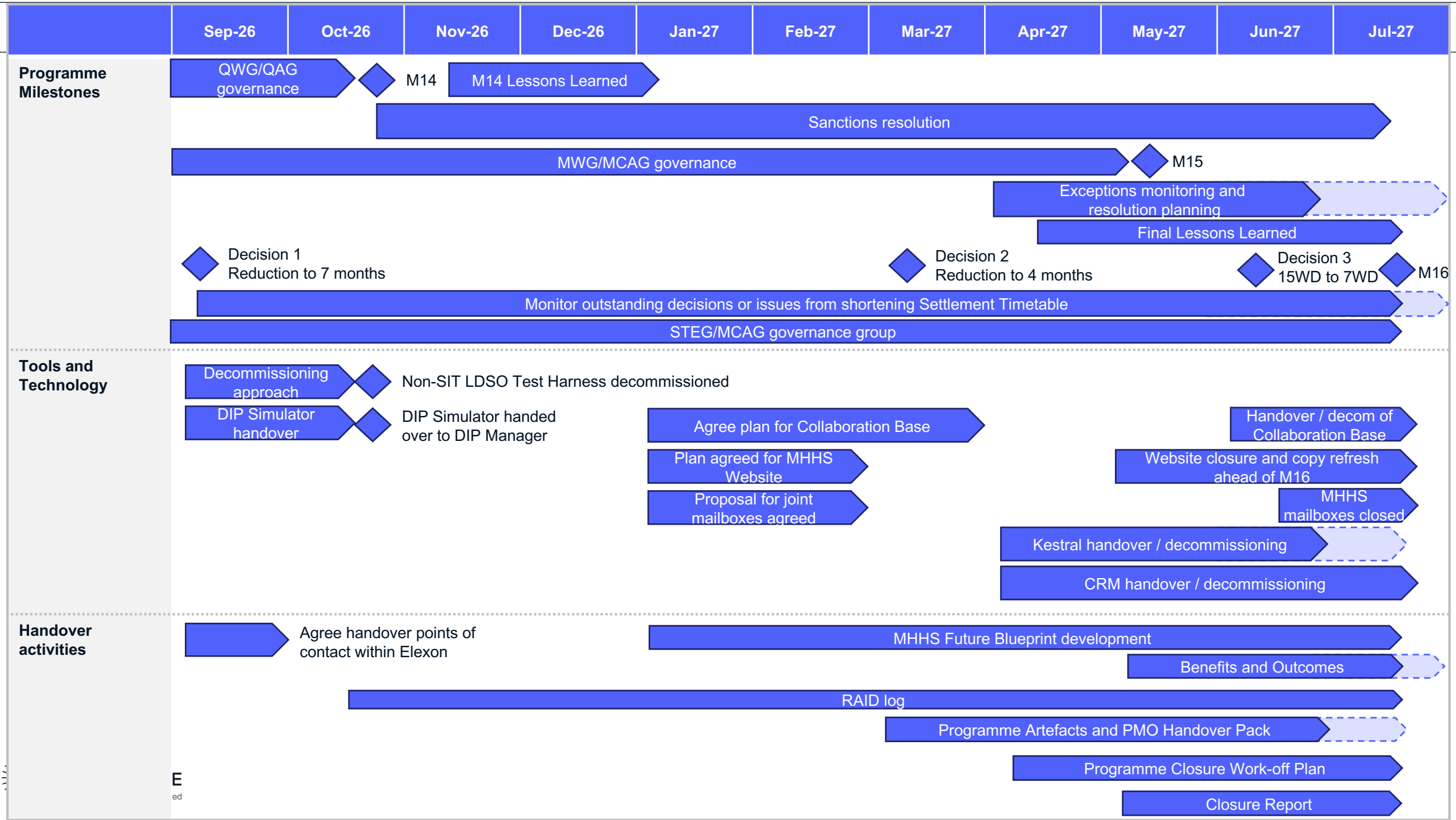


ofgem

pwc

MHHS PROGRAMME
Industry-led, Elexon facilitated

	1. Using the Programme Closure Readiness Criteria	2. Monthly PSG Tracking of Criteria	3. April 2027 Programme Closure Checkpoint
Key activity	The Programme Closure Acceptance Criteria define the outcomes, evidence and handovers required to support the Programme Closure decision. Each criterion will be assigned an owner and be tracked on a regular basis. The excel will provide a single, traceable view of progress.	From January 2027, Programme Closure readiness will be reported to PSG each month using a high-level dashboard generated from the acceptance criteria tracker. Monthly reporting will provide an overview, show movement since the previous report, progress by closure area and the overall status of criteria.	The Programme and IPA will independently assess each criterion against its expected position at the checkpoint. Ofgem will also review the closure position, and findings from assessment reports and discussions will be brought to PSG as a formal checkpoint.
Key inputs	• Programme Closure Acceptance Criteria	• PSG governance papers • Programme Closure Acceptance Criteria	• Programme Assessment • IPA Assessment • Ofgem checkpoint meeting • Programme Closure Acceptance Criteria

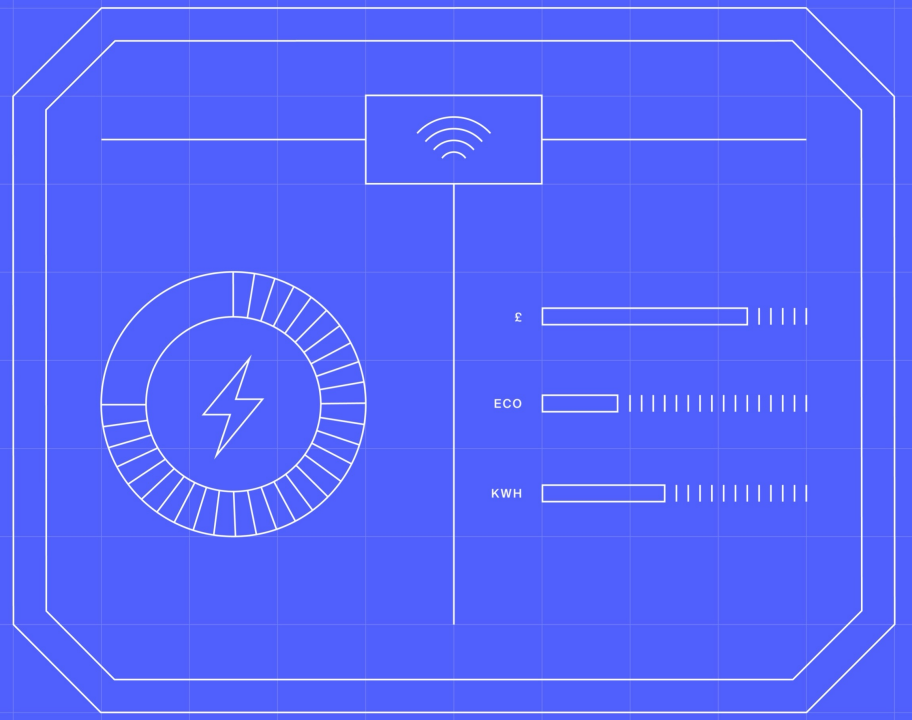

Sep-26
Oct-26
Nov-26
Dec-26
Jan-27
Feb-27
Mar-27
Apr-27
May-27
Jun-27
Jul-27
Programme Milestones
QWG/QAG governance
M14
M14 Lessons Learned
Sanctions resolution
MWG/MCAG governance
M15
Exceptions monitoring and resolution planning
Final Lessons Learned
Decision 1
Reduction to 7 months
Decision 2
Reduction to 4 months
Decision 3
15WD to 7WD
M16
Monitor outstanding decisions or issues from shortening Settlement Timetable
STEG/MCAG governance group
Tools and Technology
Decommissioning approach
Non-SIT LDSO Test Harness decommissioned
DIP Simulator handover
DIP Simulator handed over to DIP Manager
Agree plan for Collaboration Base
Handover / decom of Collaboration Base
Plan agreed for MHHS Website
Website closure and copy refresh ahead of M16
Proposal for joint mailboxes agreed
MHHS mailboxes closed
Kestral handover / decommissioning
CRM handover / decommissioning
Handover activities
Agree handover points of contact within Elexon
MHHS Future Blueprint development
Benefits and Outcomes
RAID log
Programme Artefacts and PMO Handover Pack
Programme Closure Work-off Plan
Closure Report

IPA Update

INFORMATION: Overview of Programme Status and Risks for Key Milestones

IPA

5 mins



Document Classification: Public

MHHSP IPA PSG Assurance Update

November 2026

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IPA PSG Update: Assurance Status Overview

Key Messages (*as @ 23 October 2026*)

Overall, the IPA currently has a high degree of confidence that the Level 1 Programme milestones (M14, M15 and M16) remain achievable.

The M14 decision is scheduled for 27 October 2026 and our assurance activities have not highlighted any central risks or issues that would prevent progression through M14, with all acceptance criteria either complete, or on-track and expected to complete at the point of decision.

Migration completions are 3.8% behind the M11 baseline plan. However, the IPA is aligned with the Programme view that this delta is attributable to Supplier's amending their Migration Plans from the plans submitted at the M11 baseline. There are alsono known central issues impacting Migration.

IPA remains aligned that M16 will be achieved given progress being made towards M14 and M15.

IPA Assurance RAG Definition	
G	The Workstream is on-track against plan. There are no material blockers or risks identified that are expected to impact achievement of the programme milestone.
A	The Workstream is off-track against plan. Risks, dependencies, or delivery pressures exist however there is a path to green which protects the achievement of the programme milestone.
R	The Workstream is off track against plan. Material blockers or unresolved risks are likely to impact achievement of the programme milestone without significant intervention.

Programme Workstream	Assurance Summary *As @ 23 October 2026*	RAG	IPA Risk Watch Area	Risk/ Observation	Impact	Key actions	Assurance Confidence	Confidence Trend
Qualification (M14)	Qualification Wave 1, Wave 2, Wave 3 and Wave 4 have successfully completed. The Programme notes that there is one Supplier remaining in Level 4 escalation who is qualifying in the Enduring Qualification process and will not be Qualified by M14. That Supplier will be subject to the sanctions set out in BSC Section C12.12.6 and the process set out in Annex 4 of the Qualification Approach and Plan is expected to be executed for that Supplier.	G	**Participant Qualification Delay (Risk)**	There is a risk that Participants may not complete qualification activities in line with M14 timelines.	Migration sequencing and supplier readiness may require replanning.	Programme and Elexon have appropriately escalated to IPA and Ofgem where required and are actively supporting at-risk Participants [Closed].	**High** – M14 is scheduled for decision at ePSG on 27 October. IPA's assurance activities have not highlighted any central risks or issues that would prevent progression through M14, and the evidence reviewed supports the Programme remaining on track to meet the outstanding criteria ahead of the decision.	

Assurance Confidence: HIGH / MEDIUM / LOW degree of confidence that the risk will not negatively impact the Programme Plan.

Confidence Trend: Increasing Confidence; Maintaining Confidence; Decreasing Confidence

IPA PSG Update: Assurance Risk Watchlist

Programme Workstream	Assurance Summary *As @ 23 October 2026*	RAG	IPA Risk Watch Area	Risk/Observation	Impact	Key actions	Assurance Confidence	Confidence Trend
Migration (M15)	Migration completions are 3.8% behind the M11 baseline plan. However, the IPA is aligned with the Programme view that this delta is attributable to Supplier's amending their Migration plans from the plans submitted at the M11 baseline. IPA believes that this does not reflect a significant risk to the achievement of M15. Migration completions are in line with planned Sprint 5 volumes. There are no known central issues impacting Migration.	A	**Dependency on Industry Change Proposals (CP) (Risk)**	Two industry CPs have been deferred from June 2026 to November 2026. There is a risk that any further delay to implementation could affect the migration of MPANs currently on the Programme's Migration Exclusion List and impact Suppliers' ability to deliver against agreed migration schedules.	Delays to the implementation of industry CPs could prevent Suppliers from completing planned migration activities, increasing the risk of achievement, and delays to M15.	The Central Programme Team has established monthly delivery reporting to track LDSO progress against planned industry activities, including ELS, Migration and Change. Delivery risks will be monitored monthly through PSG [In Progress].	**Medium** – October MCAG reporting provides an update on CP1632. Following a workshop held by Elexon, the market design team are producing guidance to support Participants utilisation of the functionality, ahead of the proposed implementation in November. The Central Programme team position is clear, that CP1632 is not a dependency for migration.	→
			Non-SIT Participants commencing Migration (Risk)	There is a risk that Non-SIT Participants encounter post-go-live issues which impact Migration / Settlement, particularly in Migration Sprints 4-5 (August-December 2026) when 59 Participants onboard. This could also impact MCC resource, with coverage required across a greater number of Participants, which may lead to bottlenecks in resolving any issues.	Increased operational support demand and migration performance instability.	Reporting of case volumes, participant DIP compliance, and migration performance should continue through existing governance forums as sprint 5 participants onboard between October – December [In Progress].	**High** – There are currently 46 active Participants in Migration, with a total of 41 Participants to commence Migration during Sprint 5 (October 2026 – December 2026). Isolated internal Supplier issues have been experienced and managed effectively to date with no material impacts to Migration or settlement performance. Incidents logged with Elexon remain within the forecasted range, providing confidence that Service Management can cope with demand.	↗

Updated v2.0

IPA PSG Update: Assurance Risk Watchlist

Programme Workstream	Assurance Summary *As @ 23 October 2026*	RAG	IPA Risk Watch Area	Risk/Observation	Impact	Key actions	Assurance Confidence	Confidence Trend
Migration (M15)	*See previous page*		**Service roles within the MHHS TOM, Service Obligations and Codification (Issue)**	Our service arrangements review identified gaps in defined responsibilities within the MHHS TOM and responsibilities are not formally codified.	Unclear service responsibilities and uncodified obligations, may delay issue resolution, which could in turn impact migration performance.	Elexon have engaged industry Participants to re-validate their views on MHHS TOM roles, responsibilities and service obligations. A cross-code working group is required to progress obligation discussions further. [Closed]. Elexon has issued a Cross-Party Service Desk survey to assess Participants' understanding of the service management model [Closed]	**High** - Industry feedback on the Cross-Party Service Desk (CPSD) model states that the service has become more established, with improved industry confidence and understanding. There have been no issues with service management processes which have resulted in an impact to the Programme Plan or Migration performance.	

IPA PSG Update: Assurance Risk Watchlist

Programme Workstream	Assurance Summary *As @ 23 October 2026*	RAG	IPA Risk Watch Area	Risk/Observation	Impact	Key actions	Assurance Confidence	Confidence Trend
Transition to new Settlement Timetable (M16)	Achievement of M16 remains on track against the Programme plan. Decision Point 2 (Reducing RF to 4 months) is on-track for March 2027. Industry issues have been noted regarding BSC Supplier Charges and CVA Participant processes. These issues do not impact Programme decision criteria but are being resolved in parallel, through BaU processes, to limit industry disruption.	G	**Participant Engagement / Understanding (Risk)**	There is a risk that Programme decision-making and milestone achievement may be impacted by Participants concerns and readiness.	Reduced confidence in Industry readiness and alignment.	The Central Programme Team are exploring scenarios for M16 where the criteria for 100% MPANs migrated at M16 is not met (as introduced in STEG on 2 September 2026) [In Progress] Programme continue to track participants who were identified as readiness risk to M16 due to RA8 response with provided through STEG [In Progress].	**High –** Confidence is maintaining as no direct blockers to milestone achievement are known at this time.	

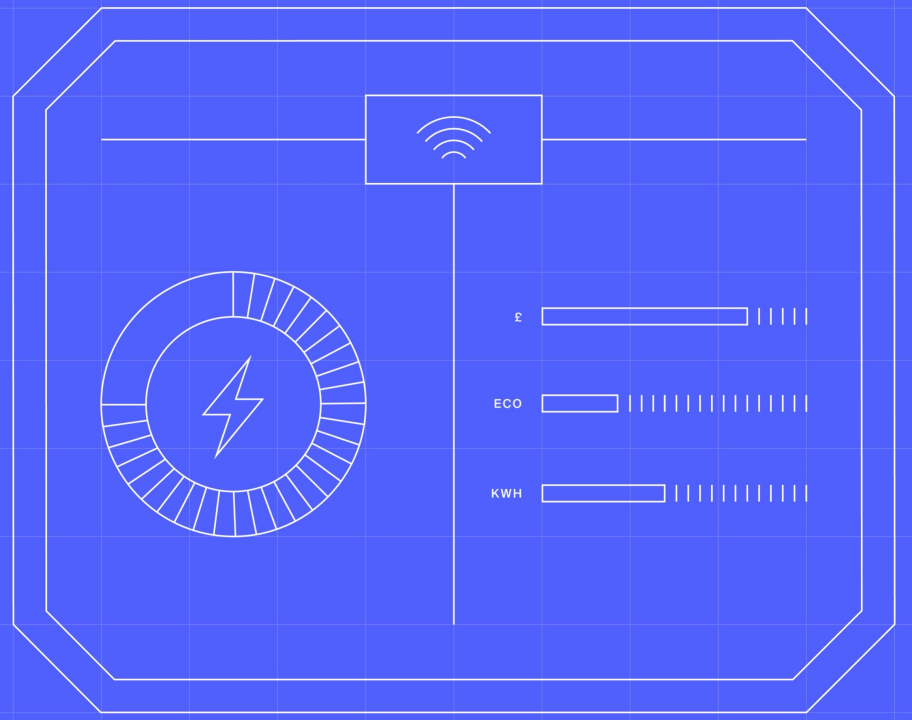
Thank you

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Delivery Dashboards



INFORMATION: Overview of Delivery Dashboard Content

Chair

0 mins – to be taken as read and discussed by exception

Document Classification: Public

Look Ahead – Key Milestones Status on 27 October 26

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T1-MI-5000	All suppliers must be able to access MPANs under the new TOM (M14)	PSG	28 October 2026	28 October 2026	CPT				27/10/26: Milestone formally approved at ePSG on 27 October 2026.

Document Classification: Public

Milestone RAG definitions

Complete	On track	Likely to be met if issues / risks are resolved / mitigated	Date missed or unlikely to be met without escalation

Delivery Dashboards Overview

Area	Title	Purpose
Industry Delivery Status	Core Capability Provider Delivery Reports	Provide an overview of RECCo and DCC and delivery plans and progress against them
	LDSO Delivery Updates	Provide the combined status and progress of LDSO delivery (DNOs and iDNOs)
	Central Party Finances	Provide high level Central Party budgets and expenditure
Programme Workstream Updates	Level 2/3 Advisory Group Updates	Update on key discussion items and outcomes from recent Level 2/3 Advisory Groups and provide a forward look of agenda items
	PEC Activity	Provide information on PEC activity and participant engagement – includes a summary from the recent open day
	Industry Change	Summarise items raised to the Programme horizon scanning process
Assurance	Independent Programme Assurance (IPA)	Provide a progress update on in-flight and planned assurance activities

MHHS - Monthly Delivery Report [*RECCo*]

Report Date: 23-10-26

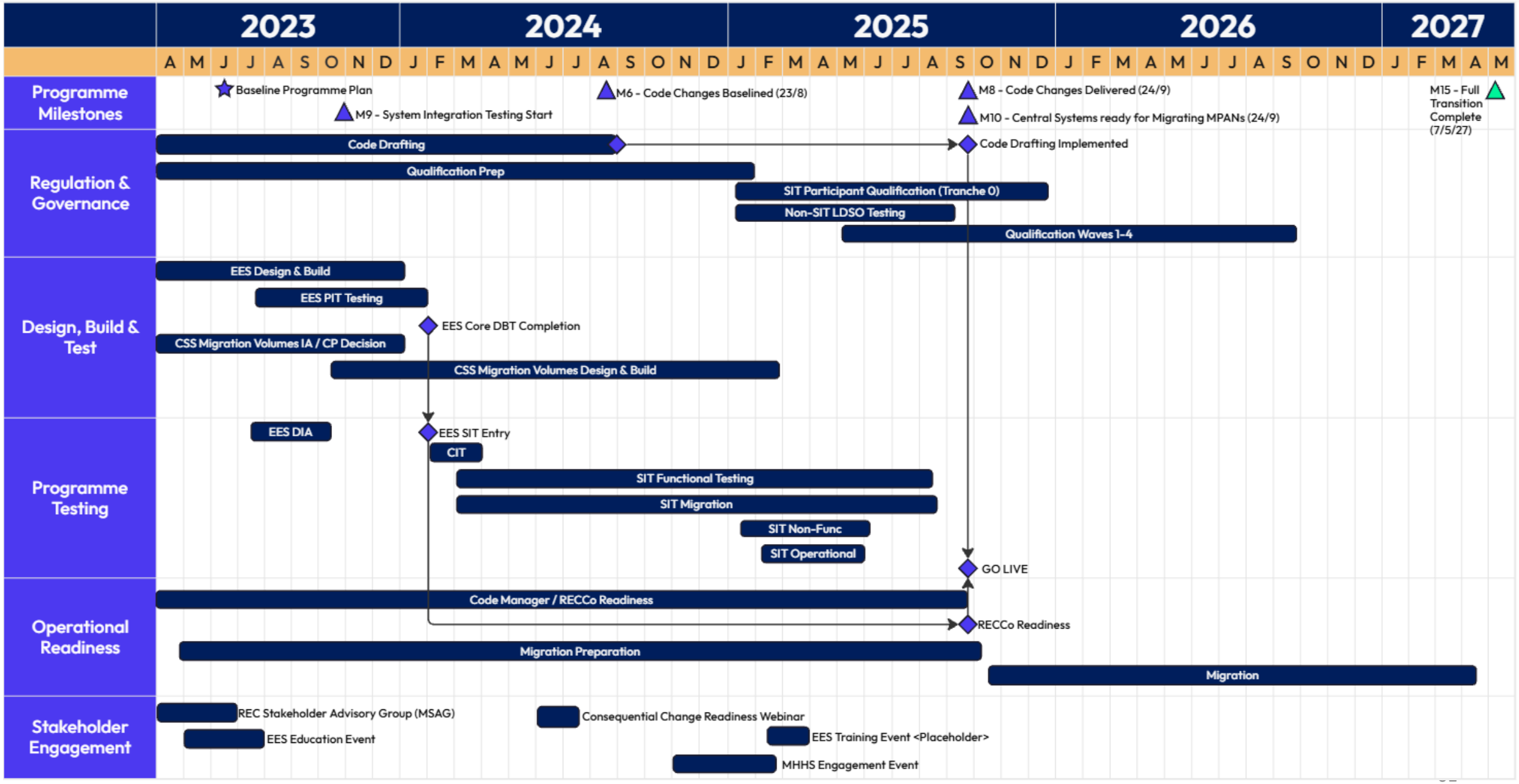
RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers

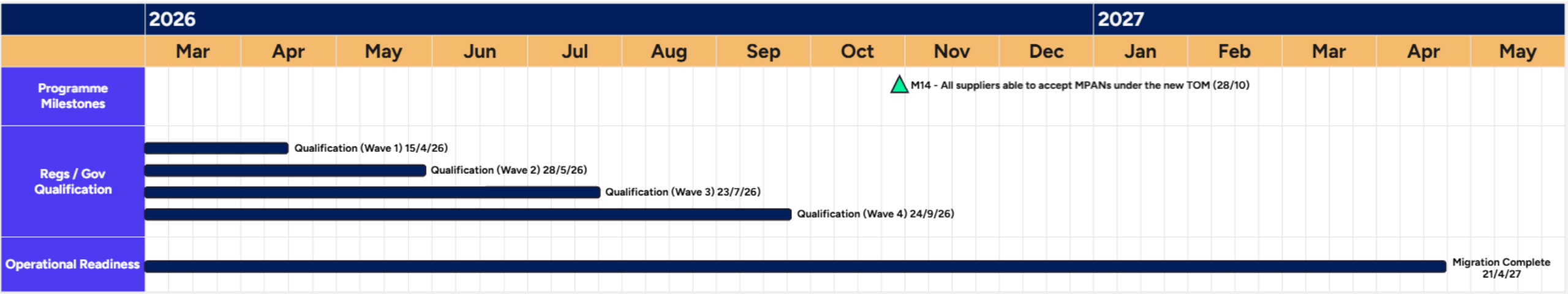
Status & Outlook	Progress last month:	Progress expected in the coming month:
	• REC Wave Qualification completed. Final M14 impacting Party going through the enduring process. • Ongoing operational readiness engagement with DIP Manager on testing/release management, change management, performance assurance, and approach for management of significant DIP incidents. • Implementation of Migration impacting REC CPs Including R0300 which clarifies the population rules around the number of register digits.	• Ongoing operational readiness engagement with DIP Manager. • Progress and implement required Code Change / Guidance to resolve Migration issues and items on the exclusion list. • Progress I0325 'Post MHHS Full Transition Complete (M15) REC Updates'

Party Milestones & Deliverables	Original or Baseline Date	Forecast date & RAG
Qualify Wave 2 parties	28/05/26	Completed
Qualify Wave 3 parties	30/07/26	Completed
Qualify Wave 4 parties	24/09//26	Completed

Decisions required	From whom?	By when?
None		

RAID & RAG	Type	Mitigating or resolving action required	Date for action to be resolved	Action owner
RECCo not able to meet its obligations to Qualify all REC Parties by M14, leading to delay in parties starting Migration and delay in programme closure.	Risk	RECCo resources in place to meet Qualification requirements. Resource requirements reviewed and updated following experience in managing SIT Parties. Qualification activities continue to track to plan. Reporting and escalation arrangements in place to support parties in meeting Qualification milestones. Wave Qualification completed. Risk Closed.	Oct 26	Jonny Moore
DIP release management arrangements not fully established to support testing of changes to DIP Interfaces which could lead to issues when deployed to live operations.	Risk	Code Body engagement with DIP Manager on release management and test environments. DIP Manager held industry workgroups in Jan and March 2026 with full solution expected mid 2026. Issues seen with November release with items set to be descoped to February 27. Risk to remain open pending successful February 27 DIP release.	Feb-27	Jonny Moore


2023
2024
2025
2026
2027
A M J J A S O N D J F M A M J J A S O N D J F M A M J J A S O N D J F M A M J J A S O N D J F M A M
Programme Milestones
Baseline Programme Plan
M9 - System Integration Testing Start
M6 - Code Changes Baselined (23/8)
M8 - Code Changes Delivered (24/9)
M10 - Central Systems ready for Migrating MPANs (24/9)
M15 - Full Transition Complete (7/5/27)
Regulation & Governance
Code Drafting
Code Drafting Implemented
Qualification Prep
SIT Participant Qualification (Tranche 0)
Non-SIT LDSO Testing
Qualification Waves 1-4
Design, Build & Test
EES Design & Build
EES PIT Testing
EES Core DBT Completion
CSS Migration Volumes IA / CP Decision
CSS Migration Volumes Design & Build
Programme Testing
EES DIA
EES SIT Entry
CIT
SIT Functional Testing
SIT Migration
SIT Non-Func
SIT Operational
GO LIVE
Operational Readiness
Code Manager / RECCo Readiness
RECCo Readiness
Migration Preparation
Migration
Stakeholder Engagement
REC Stakeholder Advisory Group (MSAG)
EES Education Event
Consequential Change Readiness Webinar
EES Training Event <Placeholder>
MHHS Engagement Event


2026
2027
Mar
Apr
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May
Programme Milestones
M14 - All suppliers able to accept MPANs under the new TOM (28/10)
Regs / Gov Qualification
Qualification (Wave 1) 15/4/26)
Qualification (Wave 2) 28/5/26)
Qualification (Wave 3) 23/7/26)
Qualification (Wave 4) 24/9/26)
Operational Readiness
Migration Complete 21/4/27

MHHS - Monthly Delivery Report (DCC)

Report Date: 23-10-2026

RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers

Status & Outlook

Progress last month:

- Ongoing BAU Monitoring

Progress expected in the coming month:

- Ongoing BAU Monitoring
- Issues / risk reporting by exception

Party Milestones & Deliverables	Original or ~~Baseline~~ Date	Forecast date & RAG
SMETS1 Data Cache IOC	N/A	Jul 25
SMETS1 Data Cache MOC	N/A	Jul 25
SIT MVC Completion	Aug 25	Aug 25
Data cleansing complete	Sept 25	Sep 25
DCC M10 readiness	22/09/25	Sep 25
DCC MHHS Monitoring in place	Oct 25	Oct 25
Capacity Uplift FOC	Apr 25	Oct 25
SMETS1 Data Cache FOC & Feature switch	N/A	Oct 25
SMETS1 FOC Re-config	N/A	Dec 25

Decisions required	From whom?	By when?
None	n/a	n/a

Top Risks and or Issues

Issue: SAA Incident CSS07000

- 34 MPANs require corrective action by DNOs as of 23/10/26; DCC has made multiple attempts to contact the DNOs to progress these and will continue to do so until the outcome is confirmed.
- DCC continue to progress its post-incident action plan (see next slide)
- DCC PSG Rep and DCC Service Operations held a call with the MHHS PSG Large Energy Supplier Rep and two Supplier Reps 16/10/26 to understand wider impacts of these incidents.
- DCC will hold a call with Elexon and RECCo to make sure coordination and communication of future incidents and post incident recovery is clear to all parties involved (likely w/c 2/11/26)

Assumption & RAG	Action required to remove assumption	Date for action to be resolved	Action Owner
No New Assumptions			

Dependency & RAG	Managing action required	Date for action to be resolved	Action Owner
No New Dependencies			

Actions raised following Post Incident Reviews (PRB0040784)

DCC Operations
Your Smart Partner

Category	Action	Update
Preventative	**DOCUMENTATION** - Review of all CSS documentation focussing on the CSS /DSP interfaces to all requirements, specifically related to certificate management, are captured.	**COMPLETED**
	CHANGE PROCESS - Closer alignment of CSS and SMETS regarding changes that may impact connectivity.	**COMPLETED**
	CERT PROCESS - Review of the certificate replacement requirements, with improved tracking and proactive monitoring of upcoming cert expiries, including the certs that have caused these incidents.	**COMPLETED**
	CERT AUTOMATION - Assess possibility of automated cert replacement where possible.	**IN PROGRESS -** Additional automation and alerting capabilities to provide earlier visibility of certificate changes and message-processing issues, reducing reliance on manual identification and intervention
	CERT TESTING - Review capability to undertake negative testing of certificate-related failures in CSS lower environments and undertake any tests that add value.	**IN PROGRESS** - A release candidate has been added to the scope of the CSS December Operational Release
	ARCHITECTURE REVIEW - End to end review of all DSP > LMK interfaces and requirements and any future changes that may cause an impact.	**IN PROGRESS -** Expected Outputs: Interface inventory, dependency map, impact assessment, risks/assumptions, and recommended governance improvements.
Identification	**MONITORING** - Improved alerting from DSP for early identification of failed message delivery	**COMPLETED**
	MONITORING - DCC create a dashboard and alerting to monitor, identify and alert to potential issues	**COMPLETED**
	MONITORING - Landmark to implement monitoring by isolating the DSP interface. This will capture all known failure type scenarios	**IN PROGRESS –** Monitoring capabilities have been implemented; work continues for automated alerting/creation of incidents – Targeted 30/10/26
	MONITORING - Proactive monitoring and alerting for certificate expiry with related work instructions.	**IN PROGRESS -** Existing certificate monitoring processes. Investigations continues regarding certificate ownership, notification mechanisms and visibility
Mitigation	**DESIGN** - Review DSP retry strategy/design. Can 12-hour retry period be extended. Can failureS be stored for a period to allow resubmission after a transient issue has been resolved	**IN PROGRESS –** Design change in progress to increase the DSP retry period from 12hrs to 72hrs
	DESIGN - Review potential design changes to allow for SAA submissions that failed after being received into CSS, for whatever reason, can be replayed. Removing the requirements on DNOs to resubmit.	**ON HOLD**

MHHS - Monthly Operational Update Report – Consolidated DNO Report

Report Date: November 2026 PSG

Key call outs requiring PSG Discussion

- CP1628 & CP1632 remains on track to plan for Industry release on or before 5th November 26 (new go live date with ISD 09 Nov)
- CSS (DCC) DCC failures resulting in DNO community sending refresh messages appears resolved now, will close next submission
- High number Settlement Data & incidents requires ongoing monitoring and tracking
- DIP CR0020 reduce retention periods from 2yrs to 90 days await re-consultation, poses a risk to Migration as data is unavailable
- Some DNOs seeing queries coming through in volume for 'Troublesome MPANs'. Happy to work with Suppliers to resolve blockers
- Raised with REC & DCP484 some suppliers cannot process REP900 and require PDFs, this is unexpected in MHHS qualified world

RAG Status

Overall Operating Risk

This period

Summary Activities

- **ELS**
  - No material issues reported
  - External vendor and interval teams plans in place to support impacted systems
  - People & System Readiness, confirmed to programme
- **Migration**
  - Support arrangements in place
  - Reactive and proactive plans in place to manage any system incidents
  - Lack of certainly on expected supplier migration volumes
  - Daily monitoring in place
- **Change**
  - Actively monitoring with DNO system provider post MHHS change and timelines
  - Expecting further MPRS patches inside and outside of main Industry releases
  - UMS systems updated to latest release as applicable

Next period

Summary Activities

- **ELS**
  - In BAU, usual activities including TOG, Expert Groups etc.
  - Settlement - Decision 2 RF Change from 7 months to 4 months & CVA discussions
  - Managing Troublesome MPANS in line with M15
- **Migration**
  - Ambition to see Migration volumes settle into agreed cadence of Kestrel Reporting
  - Reactive and proactive plans in place to manage any system incidents via BAU support & project resources
- **Change**
  - Plan to deploy MPRS R9.3 & R9.3.0.1 ahead of 05 Nov deadline
  - Future MPRS releases aligned to BSC timeline (Feb, June & Nov 2027)
  - Expecting further MPRS patches outside of main Industry releases
  - Monitor future CRs and respond accordingly
  - DCR024 – DNO challenge to timeline (pending formal DIP Manager reply)

RAID	Rating	Type	Mitigating or resolving action required	Next Update
New Systems and participants don't perform/behave as expected post M10/M11/M12.	Low	Risk	Monitor by Programme, Code Parties/TOG - Issues increasing during recent migration sprints	
Known Work Off List items (especially if manual in nature) are not resolved in a timely manner which either increases the risk of further issues or reduces resources available to focus on any new issues/defects that may arise.	Medium	Risk	This is not restricted to the M11 work off items but also those that are discussed at the TOG and on the MHHS issues tracker. It is acknowledged these are 'BAU' rather than project. Not expecting any PSG intervention.	
Migration volumes behind schedule and therefore migration period is extended or increased risk of reaching/breaching Migration thresholds.	Low	Risk	Difficult for DNOs to reconcile progress.Work with suppliers to remain on track, noting recent sprints show circa 2-3 % behind, trending down.	
Programme Participants may not have the ability to execute and complete their Migrations before M15 • Approaching M15, the focus shifts from high-volume pace to managing complexity, to ensure every Supplier completes migration of its full MPAN portfolio in time.	Medium	Risk	Proactive monitoring & escalation via MCC, with proactive dependency management. Problematic MPANs reduced from initial ~257k to ~57k. Overall progress is positive, with total volumes reducing steadily. T	

Key call outs requiring PSG Discussion

No key call-outs for discussion

RAG Status

Overall Operating Risk

This period

Summary Activities

Migration

- Continued monitoring of systems to ensure processes are working as anticipated as number of suppliers/agents entering MHHS increases.
- Continuous monitoring of actual migrations vs expected.
- Continuous monitoring of settlement as MPAN numbers increase.
- Keep monitoring the issues log for impact on operations.

Change

- Continued patches for MPRS for known issues.

Next period

Summary Activities

Migration

- Continued monitoring of systems to ensure processes are working as anticipated as number of suppliers/agents entering MHHS increases.
- Continuous monitoring of actual migrations vs expected as migration.
- Continuous monitoring of settlement as MPAN numbers increase.
- Monitor ISD.
- Keep monitoring the issues log for impact on operations.

Change

- R9.3 MPRS release prep work for 5th November.

RAID	RAG	Type	Mitigating or resolving action required	Next Update
Ongoing: Migration ramp-up. Risk of further issues being encountered as the final suppliers begin migrating MPANs with different systems and processes etc. Particularly as non-SIT Suppliers join migration.		Risk	IDNOs to raise concerns, if necessary, and engage with resolution action.	

Central Party Finances – 26/27

Overarching Costs for MHHS Central Parties FY 26/27

Financial Measure	Apr-26	May-26	Jun-26	Jul-26	Aug-26	Sep-26	Oct-26	Nov-26	Dec-26	Jan-27	Feb-27	Mar-27	Totals (£m)*
	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	Total
MHHS Budget	1.33	1.23	1.22	1.17	1.10	1.11	1.08	0.98	0.96	0.94	0.94	4.23	**16.29**
MHHS Forecast	1.12	1.04	0.99	1.04	1.07	1.08	1.00	0.83	0.83	0.82	0.82	2.21	**11.68**
Helix Budget	0.84	0.83	0.89	0.81	0.77	0.74	0.67	0.24	0.21	0.16	0.16	0.16	**6.48**
Helix Act/Forecast	0.62	0.60	0.68	0.45	0.46	0.17**	0.17	0.17	0.17	0.17	0.17	0.17	**4.52**
RECCo Budget	0.14	0.16	0.06	0.17	0.06	0.38	0.06	0.02	0.02	0.02	0.02	0.02	**1.13**
RECCo Forecast	0.70	0.00	0.03	0.00	0.00	0.007	0.06	0.02	0.02	0.02	0.02	0.02	**0.90**
Total Budget	2.31	2.22	2.17	2.15	1.93	2.23	1.81	1.24	1.19	1.12	1.12	4.41	**23.90**
Total Act/Forecast	2.44	1.64	1.70	1.49	1.53	1.09**	1.23	1.02	1.02	1.01	1.01	2.40	**17.10**

Please note:

- **DCC costs are included in operational costs and no longer reported separately as their Programme has closed.*
- ***Helix Forecast using last months figures*

Central Party Finances – Colour Key

Actuals data

Level 3 Advisory Groups Updates

Advisory Groups
Updated to 28/10/2026

Governance Group Updates

Programme Steering Group (PSG)

PSG 07 October 2026

Ofgem Update: Ofgem reported continued confidence in Programme delivery and encouraged engagement from PPs commencing migration.
Programme Status Update: Qualification, Migration and M16 all remain on track. A small number of suppliers remain at risk of missing M14, but this does not affect the Programme's ability to achieve M14.
Qualification Update: Qualification remains in a strong position. The final Wave 4 participant has now completed Final QAD and Director Sign-Off and is targeting PAB on 14 October. Nadara Energy Trading Srl is in Stage 4 escalation and the M14 acceptance criteria is on track, with an additional ISD publish scheduled for 09 November to support a participant.
Migration Update: 72% of MPANs have been migrated, an interim ISD has been approved to align with CP1628 implementation and the Programme's position on CP1632 remains the same.
M16 Update: Decision 2 remains on track, and a communication strategy is being developed to share M16 progress with the wider industry.
IPA Update: The IPA reported continued confidence in M14, M15 and M16.

Migration & Cutover Advisory Group (MCAG)

MCAG 27 October 2026

Settlement Timetable Work Update: Decision Point 2 remains on track, while SF Decision Criteria continue to be developed for Decision Point 3.
Migration Execution: Over 25m MPANs have completed Migration, with 25.5m initiated and more than 56 active Suppliers.
Participant-Driven Migration Dependencies: Dependencies remain Green, with qualification-related dependencies expected to close following M14 approval.
Sprint 5 Planning Update: Around 4m MPANs are planned for Migration, with opportunities to bring later volumes forward.
Migration Exclusions: Volumes have reduced by 80% to approximately 50,700 MPANs, with the Exclusion List expected to close following November changes.
External Change Log: CP1645 and DCR0026 are being tracked, with external changes remaining non-critical to M15.
MWG Update: A Change Request is being developed to align the Migration Framework with M15a and M15b.
Pathway to M15 and Conditionally Complete Status: Five Suppliers have achieved informal Conditionally Complete status, enabling their readiness against the M15 Acceptance Criteria to be monitored ahead of formal assessment.
CR067 Update: Change Board recommended approval, with PSG consideration scheduled for 04 November 2026.
Programme Milestones: M14 was approved by extraordinary PSG on 27 October 2026.
MCAG papers available here.

Qualification Advisory Group (QAG)

QAG 16 September 2026

Programme Milestones Related to QAG: T3-QU-0127 was approved, marking the completion of Programme-managed Sandbox testing activities.
M14 Checkpoint: The Programme provided an update against the M14 Acceptance Criteria, confirming that Criterion 2 has now been completed following implementation of BSC Modification P514.
Qualification Progress and RAID Review: The Programme reported on Qualification risks, noting progress remains on track for M14.
Enduring Qualification: BSC and RECCo provided Enduring Qualification updates.

QAG papers available here

Wider Programme Updates

This week's Participant Checklist includes the following items for Programme participant review, feedback and awareness:

1. REMINDER: Complex Sites, Shared Supplier Volume Allocation (SVA) Arrangements and Private Networks
2. NEW! Migration Update

You can view the **Participant Checklist** on the respective **Planning pages** of the Collaboration Base and the MHHS website. In the Participant Checklist you can view upcoming consultations and key deliverables, as well as the latest status of Change Requests in the **Master Change Request Dashboard** tab.

Upcoming Governance Meetings:

Here's what's coming up over the next week:

- **Wednesday 04 November 2026:** Programme Steering Group (PSG) at **10:00**

Key Participant Experience & Communications Activities

M14- All participants should be qualified under the new MHHS Target Operating Model

- Proactive communication to provide clarity around Participant obligations and M14 criteria and sanctions
- Communication of M14 decision to all Programme Participants
- **Next steps:** Archive Qualification content on Collaboration Base and MHHS Website and provide clear signposting to Enduring Qualfication

M15- All participants should have migrated eligible MPANs to MHHS Settlement arrangements

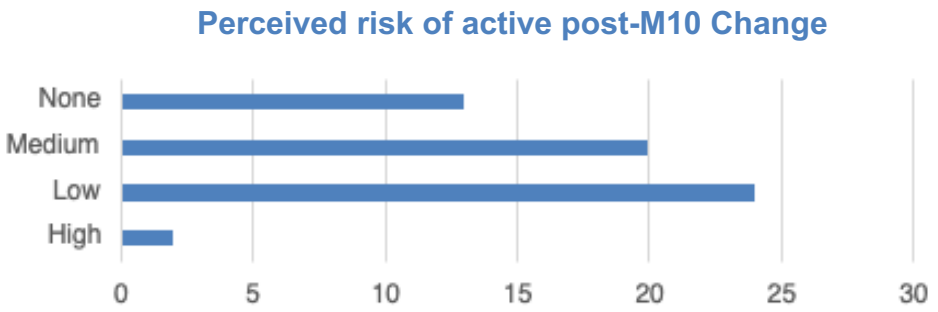
- Proactive identification and publication of guidance and lessons learned to support participants migration readiness and avoid common problems
- Targeted engagement for participants at risk of encountering known issues
- Proactive communication to provide clarity around Participant obligations and M15 criteria
- Build momentum towards M15 by highlighting key migration milestones and successes, such as the first Suppliers to complete migration of their active portfolios
- **Next steps**:: Publish updated guidance around M15 criteria and next steps for CR067.

M16- Cutover to the new Settlement Timetable

- Readiness Assessment 8 recommendations- targeted engagement with participants identified as low/medium confidence in readiness for M16 changes.
- Proactive communication of key information and timelines relating to the cutover to the new Settlement Timetable across all communication channels
- **Next steps:** Develop communication strategy for M16 to target both Programme Participants and wider audience

Industry horizon scanning: Summarise items monitored via the horizon scanning process

Code Forum Horizon Scanning log metrics for post-M10 active changes



Horizon Scanning Process

The horizon scanning process was established to monitor and manage external change to ensure Programme deliverables were not negatively impacted.

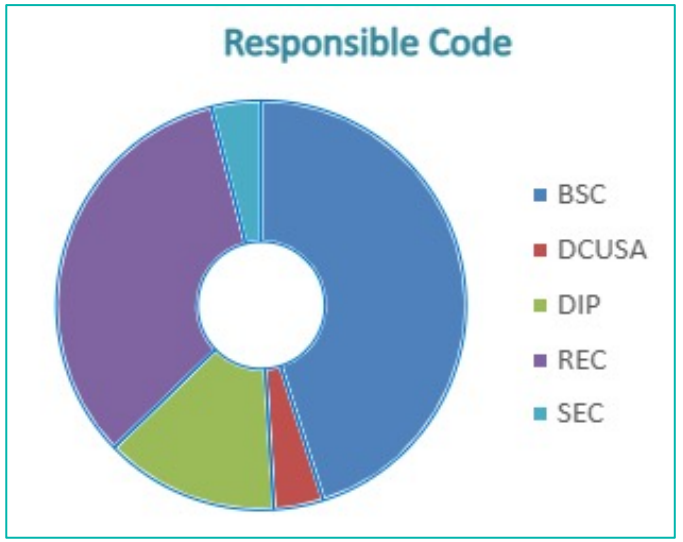
The Programme is still accountable for protecting programme deliverables until M15 which includes ELS, Qualification and Migration. The Code Forum, attended by Code Bodies, MHHSP and Ofgem, collaborate to populate the Horizon Scanning Log and review changes.

Where a change requires action, e.g. amendment to the solution or its implementation date, this will be fed back under Code Body governance and considered there.

Active post-M10 change by code: **61** – BSC: 28, REC: 19, DIP: 10, DCUSA: 2, SEC: 2

Perceived risk of active HS items: High: 2, Medium: 20, Low: 24, No impact: 13

Relevant Milestone where risk exists: **44** - ELS/M11: 26, M14/M15: 16



MHHS IPA Monthly Assurance Dashboard

Reporting Period: November 2026

Dashboard Objective: To provide PSG with a progress update on in-flight and future planned assurance activities

Assurance Activities In Progress / Completed During Month

Theme-Based Assurance

- **Ongoing Embedded Assurance Activities (WP1) - In Progress** - Monthly cadence of regular interactions with Ofgem, MHHSP, review of MHHS RAID log, working group and advisory group papers and tracking of IPA open actions. Tracking and monitoring of settlement timetable transition activities through STEG and monitoring of risks ahead of M15 and M16. Regular engagement with Elexon Service teams and DIP Manager.

Stage-Based Assurance

- **Qualification Testing Progress Tracking (WP12) – In Progress** – Ongoing monitoring of Qualification progress and risk areas ahead of M14, including review of Programme and Elexon Qualification reporting, attendance at QWG and QAG and engagement regarding at-risk Participants. Continued preparation of the IPA Monthly Qualification Report under Ofgem Directions. Finalised the IPA M14 decision report.
- **Migration/Transition Readiness Progress Tracking (WP13) – In Progress** – Continued monitoring of Migration performance, risk areas and delivery against the Sprint 5 plan and recovery against the M11 baseline plan ahead of M15. Review of Migration reporting and attendance at TOG, MWG and MCAG/eMCAG, alongside preparation and issuance of the fortnightly IPA Migration Reports under Ofgem Directions.
- **Ad-Hoc Assurance (WP14) – In Progress**
    - **Service Arrangements Review:** Ongoing monitoring of Elexon's delivery of tactical actions issued in SAR Report.
    - **Benefits Realisation Plan:** Issued the final draft (v0.5) Benefits Realisation Plan to Ofgem.

Upcoming Assurance Activities

- **Qualification Decision Assurance (WP12):** Completion of M14 Decision Reporting and presentation to eQWG, eQAG and ePSG.
- **Ofgem Reporting Directions (WP12/13):** Completion of IPA reporting for Qualification and Migration.
- **Migration/Transition Readiness (WP13):** Monitoring of Migration progress and risk areas ahead of M15/M16.
- **Ad-Hoc Assurance (WP14):** Continued monitoring and engagement with Elexon and key stakeholders to progress SAR recommendations. Issuance of final draft (v0.5) Benefits Realisation to Ofgem.

Assurance Action Status

	Post-M11	Pre-M11	Total
Total IPA Actions Raised	51	399	450
Actions Closed	47	399	446
Actions Open	4	0	4
Actions Overdue	4	0	4

- 4 actions raised since M11 remain open, with all four overdue.
- The overdue actions relate to the IPA Service Arrangements Review: four tactical actions (due 31 July). An update is being provided by Elexon to PSG, as per the action noted in PSG 07 October 2026.
- Elexon have communicated the findings of their CPSD survey to the IPA. The completion of the survey has closed one strategic action. A further two strategic actions, relating to formalising service obligations, have also been closed due to evidence indicating it is no longer required by Industry. Whilst tracking of this action is closed, IPA has suggested to Elexon to revisit the recommendation at future points.

PwC

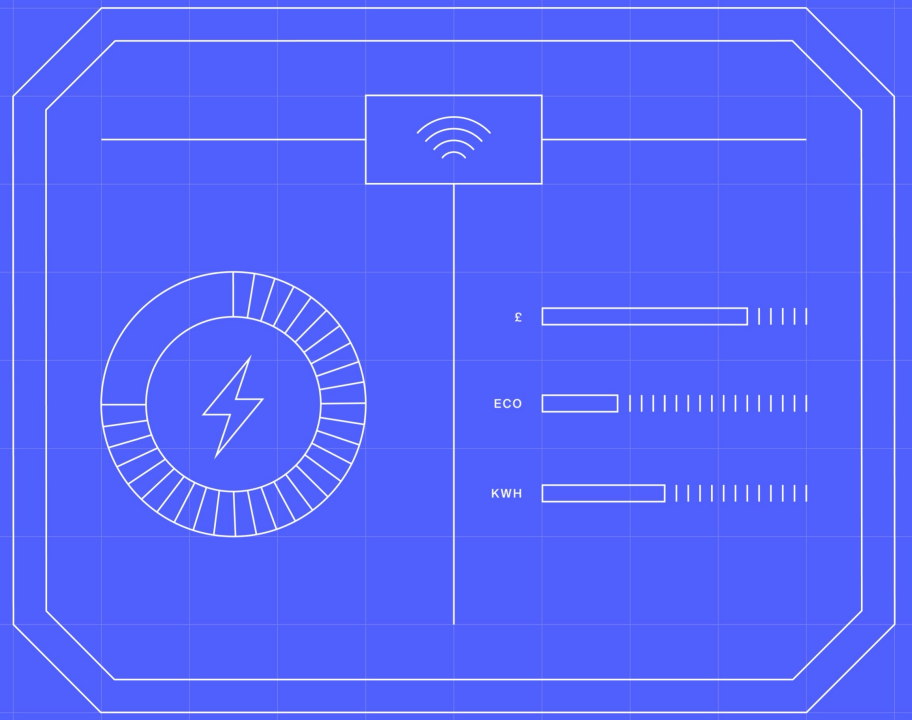
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Summary and Next Steps

INFORMATION: Summarise Actions, Decisions and Look Ahead to Next Meeting

Chair and Secretariat

5 mins



Summary and Next Steps

1. Confirm actions and decisions from meeting
2. Next PSG meeting:
    1. **PSG: 02 December 2026 10:00-11:30 (in-person)**

    *Please note the next meeting will not be in the Elexon office due to refurbishments and will be at the Club Room at the International Student House (ISH) 5 minutes from the Elexon office.

Meeting dates	02 December 2026
Relevant milestones or activities	
Agenda items	• Ofgem Messaging • Migration Update • M16 Update
Standing items	• Minutes and Actions • Programme Reporting • Delivery Dashboards • Summary and Next Steps

If you would like to propose an agenda item for the PSG, please contact the PMO at PMO@mhhsprogramme.co.uk

Thank you